MONOCHROME LASER PRINTER · WI-FI

MTC NP2900W

User guide

Contents

1 Getting to know the printer 4

1.1 What's in the box 4
1.2 Unpacking 5
1.3 Installing the toner cartridge 5
1.4 Power on 6
1.5 Loading paper 7
1.6 Printing a test page 7
1.7 Lights and the PAPER key 8

2 Connecting to Wi-Fi the first time 9

2.1 Join the printer's own network 9
2.2 Choose the office Wi-Fi 10

3 Windows 12

3.1 Download the installer 12
3.2 Install 12
3.3 First start: choose the printer 15
3.4 Printing from Word, Excel, PDF and other apps 18
3.5 Print a file: PDF, pictures, Word, Excel 20
3.6 Following jobs and notifications 21
3.7 Printing over USB 23
3.8 Printing from outside 24
3.9 Rename printer 25
3.10 Updating the printer's software 26
3.11 Settings 28

4 macOS 29

4.1 Download the installer 29
4.2 Install 29
4.3 First start: choose the printer 30
4.4 Printing from other apps 31
4.5 Print a file: PDF, pictures, Word, Excel 32
4.6 Following jobs and notifications 33
4.7 Printing over USB 34
4.8 Printing from outside 34
4.9 Settings and updates 36

5 Android 37

5.1 Get the app 37
5.2 Open the app and choose the printer 38
5.3 Printing from other apps 39
5.4 Print a file: PDF, pictures, Word, Excel 40
5.5 Following jobs and notifications 41
5.6 Printing from outside 41
5.7 Settings and updates 43

6 iPhone and iPad 44

6.1 Get the app 44
6.2 Open the app and choose the printer 44
6.3 Printing from other apps 45
6.4 Print a file: PDF, pictures, Word, Excel 46
6.5 Following jobs and notifications 47
6.6 Printing from outside 48
6.7 Settings and updates 49

7 Reference and troubleshooting 51

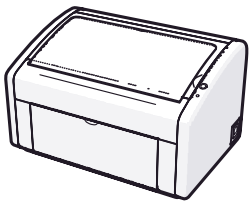
7.1 Printing without the office Wi-Fi 51
7.2 When something goes wrong 51
7.3 More help 52

1

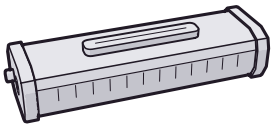
Getting to know the printer

Unpack it, put in the cartridge, plug it in, load paper, print a test page.

1.1 What's in the box



NP2900W printer



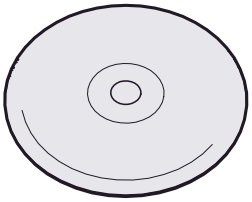
Toner cartridge, in its bag



Power cord



USB cable



Driver CD



Quick start

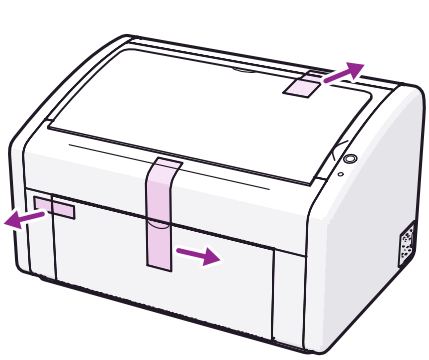
- Put the printer on a firm, flat surface, with room in front to open the tray (13 cm more) and above for the output tray.
- At least 10 cm from the wall; do not cover the vents at the back.
- Within range of the office Wi-Fi; away from sun, damp, dust and heat.
- Near a grounded 220–240 V outlet.

NOTE

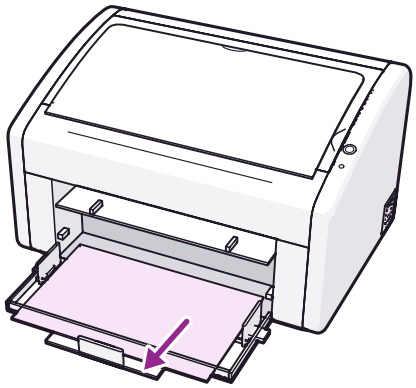
Use only the power cord that came with the printer. Do not open the printer's casing.

1.2 Unpacking

1. Lift the printer out of the box with both hands, holding it by its sides.
2. Remove all the protective tape from the outside of the printer.
3. Fold the multi-purpose tray down and take out the cardboard insert. Open the top cover and remove any packing material inside.



Remove all tape



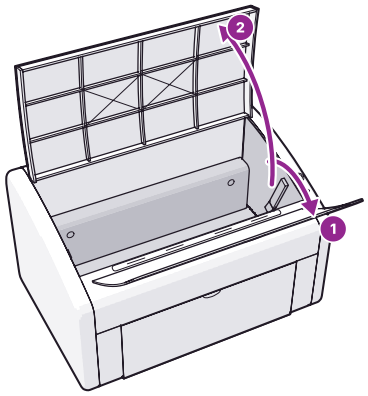
Take out the cardboard insert

TIP

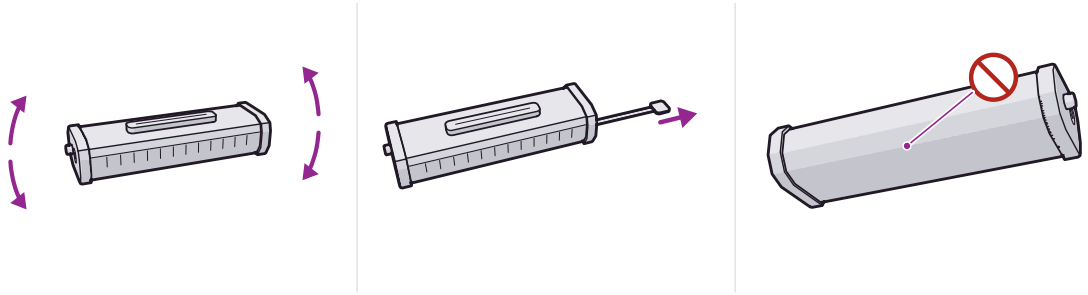
The printer weighs about 5.7 kg. Do not lift it by the paper tray or the top cover.

1.3 Installing the toner cartridge

1. Lift the output tray, then open the top cover: hold the grip on the right of the cover and raise it until it stops.

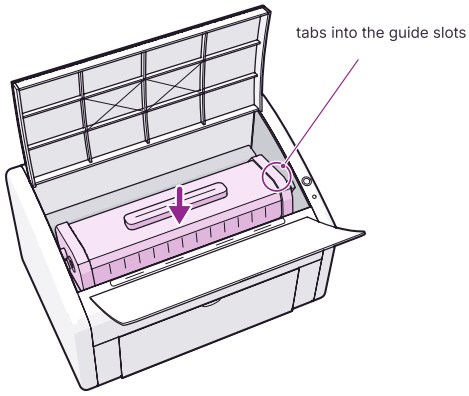


2. Take the cartridge out of its bag. Hold it level and rock it gently 5–6 times to spread the toner evenly.
3. Lay the cartridge on a flat surface and pull the sealing tape straight out, slowly, until it comes off completely (about 50 cm). Do not touch the drum shutter underneath.



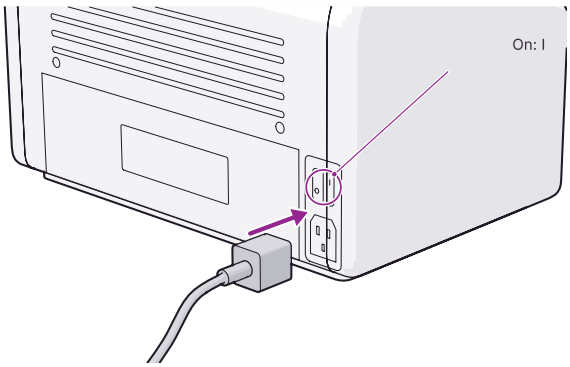
Rock gently 5–6 times | Pull the sealing tape straight out | Do not touch or open the drum shutter

4. Hold the cartridge by its handle, guide the tabs at both ends into the guide slots in the printer, and push gently until it sits firmly.
5. Close the top cover.



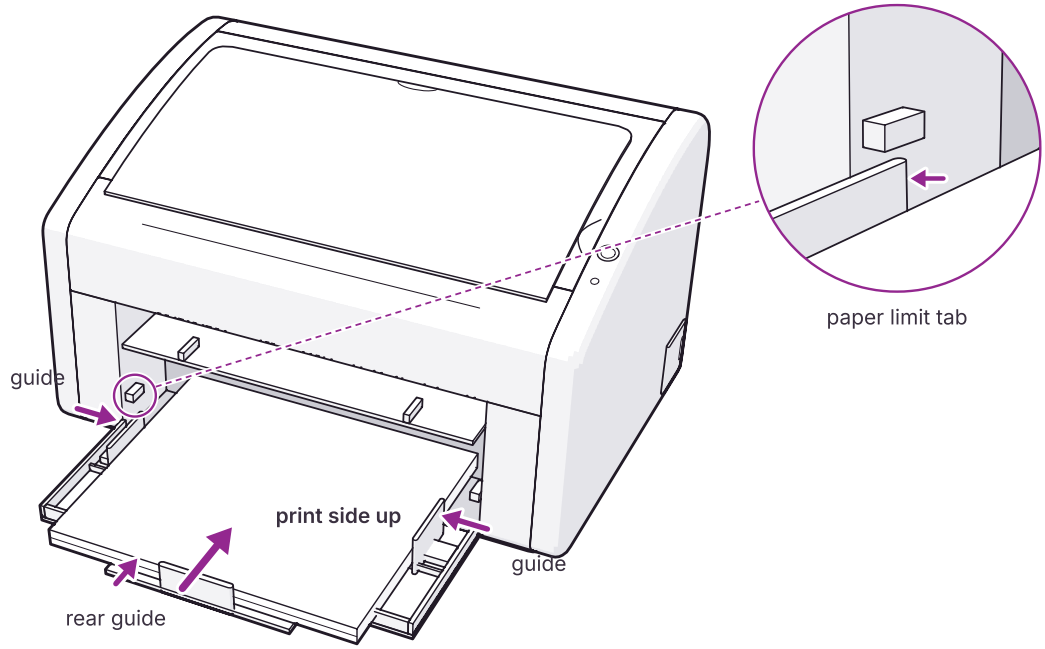
1.4 Power on

1. Plug the power cord into the socket at the back of the printer, on the left. Plug the other end into a grounded outlet.
2. Turn the switch to **I**. The Power light turns blue. The status light blinks green slowly (1 second on, 1 second off): the printer is waiting to be connected to Wi-Fi (chapter 2).



1.5 Loading paper

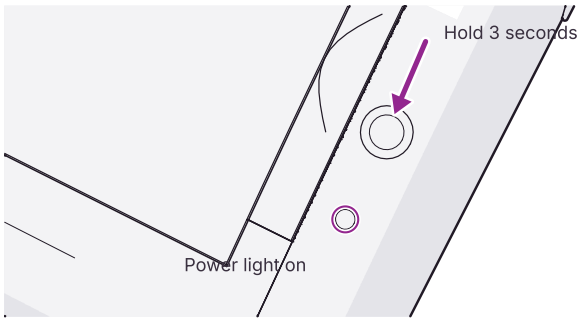
1. Fold the multi-purpose tray down and pull out the rear guide.
2. Put the paper in **print side up**, short edge first, and push it gently until it stops. The stack must stay under the limit tabs on both sides.
3. Slide the guides against the edges of the paper without squeezing it.
4. Lift the output tray to catch the prints.



The multi-purpose tray holds about 150 sheets of plain paper, 64–90 g/m².

1.6 Printing a test page

While the printer is idle, hold the **PAPER** key for about 3 seconds until the Power light blinks, then let go. The test page shows that the printer works, and gives the name of its own Wi-Fi network (**NP2900W-XXXX**) and the steps to connect it to Wi-Fi.



TIP

XXXX is 4 characters unique to each printer. You need it in chapter 2.

1.7 Lights and the PAPER key

The printer has two lights: the Power light (blue) shows what the printer is doing; the status light (green or red) shows Wi-Fi and anything the printer needs you to do. The status light being off is normal.

LIGHT	MEANING
Power steady on	On, idle or printing.
Power blinking slowly	A print job is waiting its turn.
Power blinking very fast	Updating the printer's software: do not turn it off.
Green, a short flash every 3 seconds	Connected to the office Wi-Fi.
Green, flickering	Receiving a document to print.
Green, blinking fast	Connecting to Wi-Fi.
Green, 1 second on, 1 second off	Not on Wi-Fi yet, waiting to be set up (chapter 2).
Red, blinking steadily	Out of paper: load paper, press the PAPER key.
Red, steady on	Top cover open: close it.
Red, blinking in groups of 2	Paper jam: open the top cover, take out the cartridge, pull the paper out gently.
Red, blinking in groups of 3	No cartridge found: put it back in, along the guide slots.

PAPER KEY	WHAT IT DOES
Press once	Carry on printing after loading paper.
Hold 3 seconds, let go	Print a test page (the Power light blinks at 3 seconds).
Hold 8 seconds, let go	Clear the Wi-Fi settings: the printer goes back to its NP2900W-XXXX network to be set up again (chapter 2). The Power light blinks fast at 8 seconds.

2

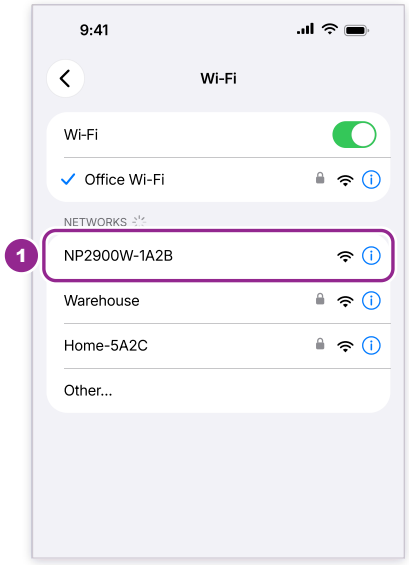
Connecting to Wi-Fi the first time

Done once, with a phone. It takes about 2 minutes.

The printer joins your office or home Wi-Fi so every computer and phone on it can print. Any iPhone or Android phone will do; the pictures show an iPhone.

2.1 Join the printer's own network

Turn the printer on and wait for the status light to blink green slowly. On a phone, open **Settings** → **Wi-Fi**:



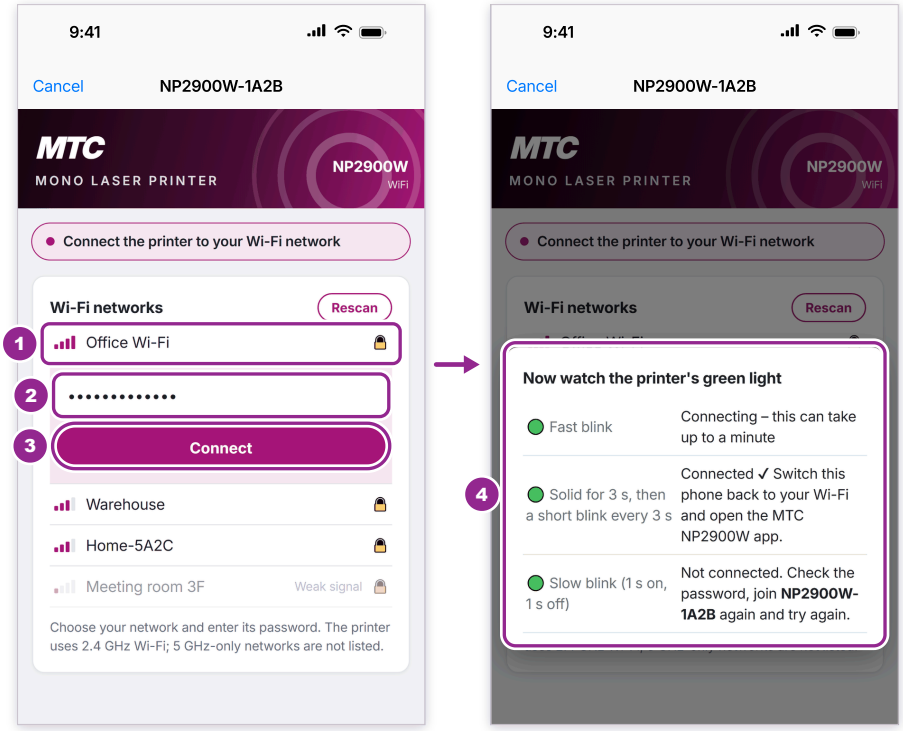
1. Tap the network **NP2900W-XXXX**. It has no password. The printer's setup page opens by itself; if it does not, open a browser and go to **192.168.4.1**.

TIP

An Android phone says “Sign in to network” or “No internet access”: tap the notice to open the setup page, or choose to stay connected.

2.2 Choose the office Wi-Fi

The printer's setup page:



1. Tap the name of the office Wi-Fi.
2. Type the Wi-Fi password.
3. Tap **Connect**.
4. The page shows **Now watch the printer's green light**. Watch the status light on the printer:

GREEN LIGHT	MEANS
Blinking fast	Connecting; it can take up to 1 minute.
On for 3 seconds, then a short flash every 3 seconds	Connected. Done!
Blinking slowly (1 second on, 1 second off)	Not connected. Check the password and start again from 2.1.

TIP

The printer uses 2.4 GHz Wi-Fi: a 5 GHz-only network is not in the list. A network marked “Weak signal” is too far away: move the printer closer to the Wi-Fi router.

Then put the phone back on the office Wi-Fi and install the MTC app on the device you print from: Windows (chapter 3), macOS (chapter 4), Android (chapter 5), iPhone and iPad (chapter 6).

TIP

Once set up, the printer's own network becomes **NP2900W-XXXX Direct** (or **<printer name> Direct** once the printer is named), password **1234567890**. It is for printing without the office Wi-Fi (7.1).

3

Windows

The MTC NP2900W Driver app adds the printer to Windows 10 and 11, finds it on the network and shows you where each print job is.

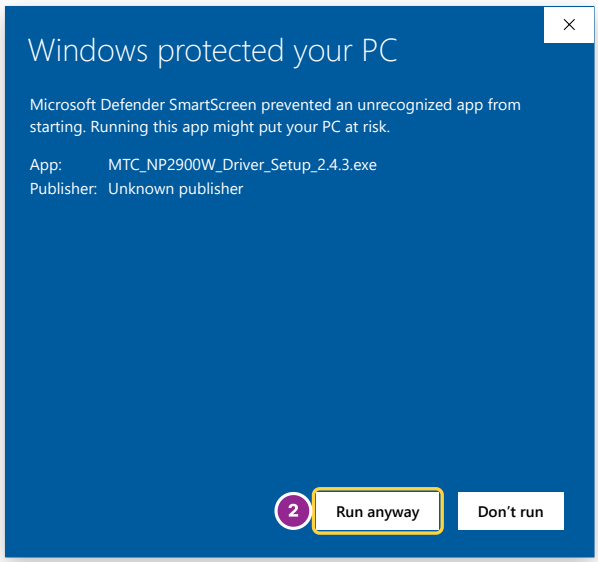
3.1 Download the installer

On the computer, open **mtcprinter.com** → **Products** → **NP2900W** → the **Drivers & updates** tab and click **Download** on the Windows line. The file is named like **MTC_NP2900W_Driver_Setup_2.4.3.exe** (the version may be newer) and is in the **Downloads** folder.

3.2 Install

Open the downloaded file. If Windows shows the blue screen **Windows protected your PC**:

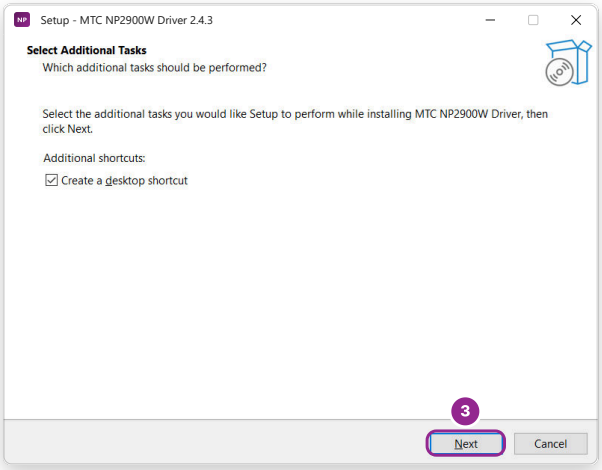


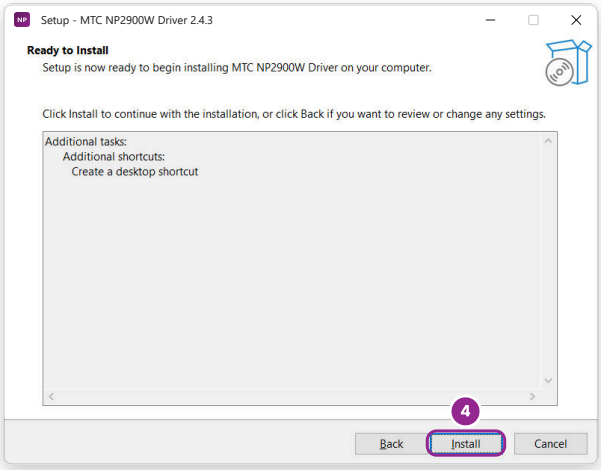


1. Click **More info**.
2. Click **Run anyway**.

TIP

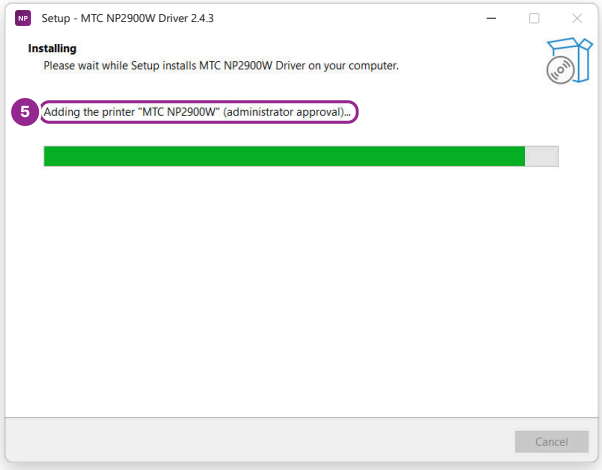
This screen appears because the installer is not yet signed with Microsoft. The installer from mtcprinter.com is MTC's genuine one.

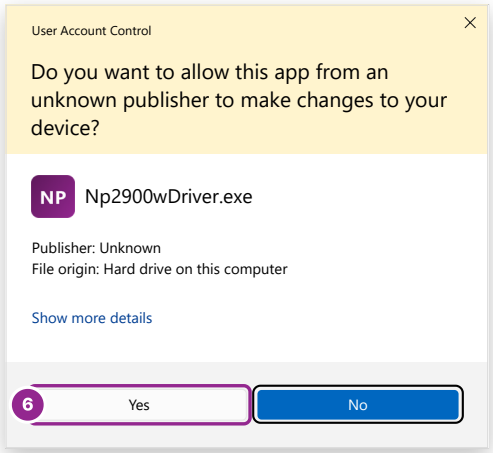




3 Click **Next**. For an icon on the desktop, keep **Create a desktop shortcut** ticked.

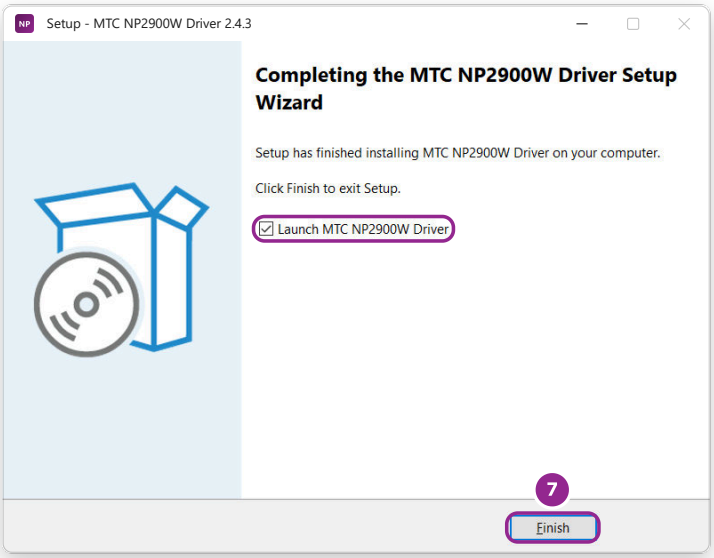
4 Click **Install**.





5 The installer adds the printer **MTC NP2900W** to Windows.

6 Windows asks for permission: click **Yes**.



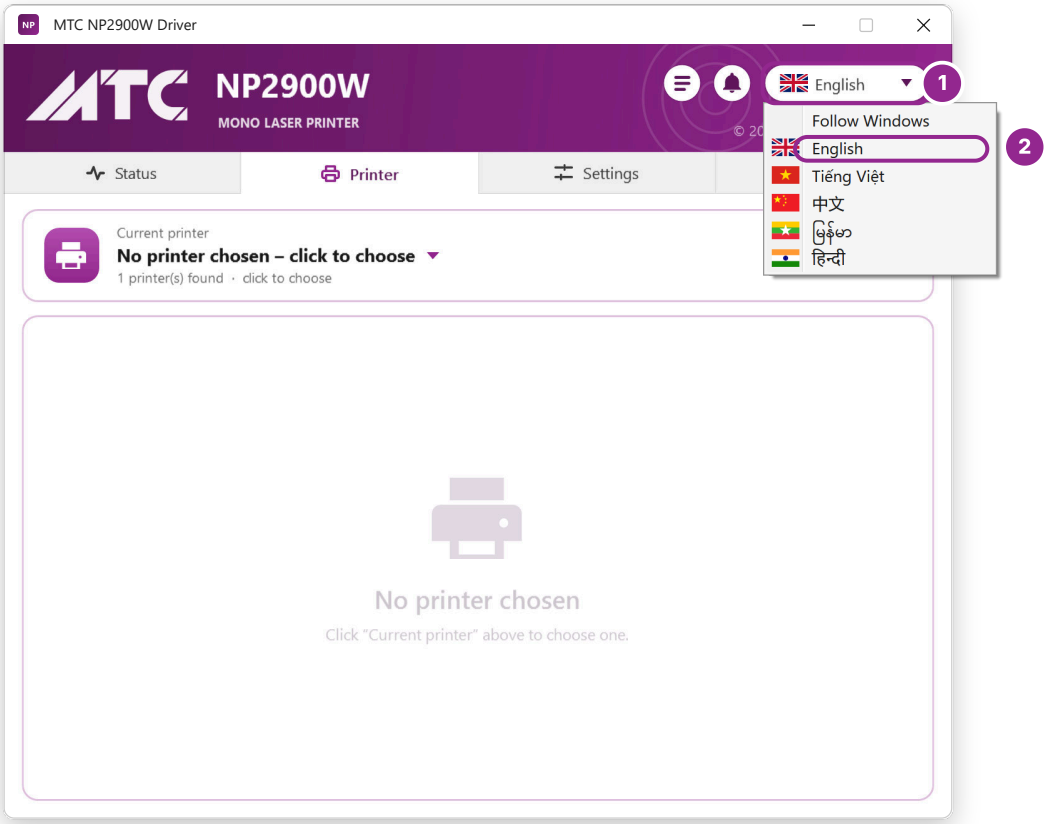
7 Keep **Launch MTC NP2900W Driver** ticked and click **Finish**.

TIP

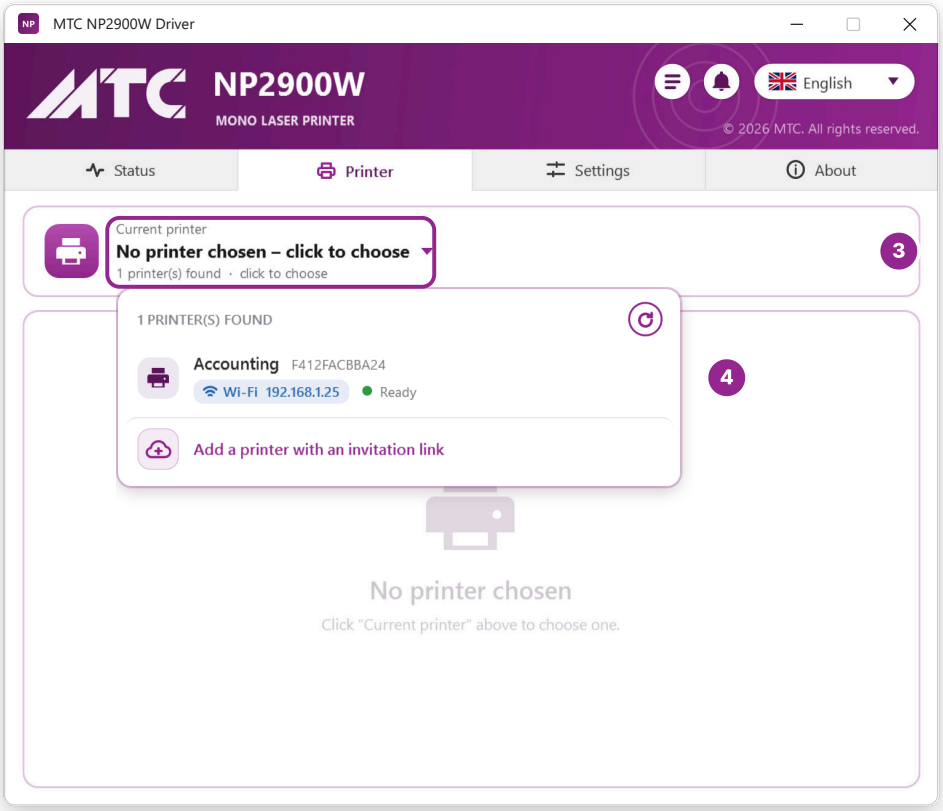
Windows now has the printer **MTC NP2900W**. The app starts with Windows and sits in the system tray, at the bottom right of the screen.

3.3 First start: choose the printer

The app opens in the language of Windows. To change it:

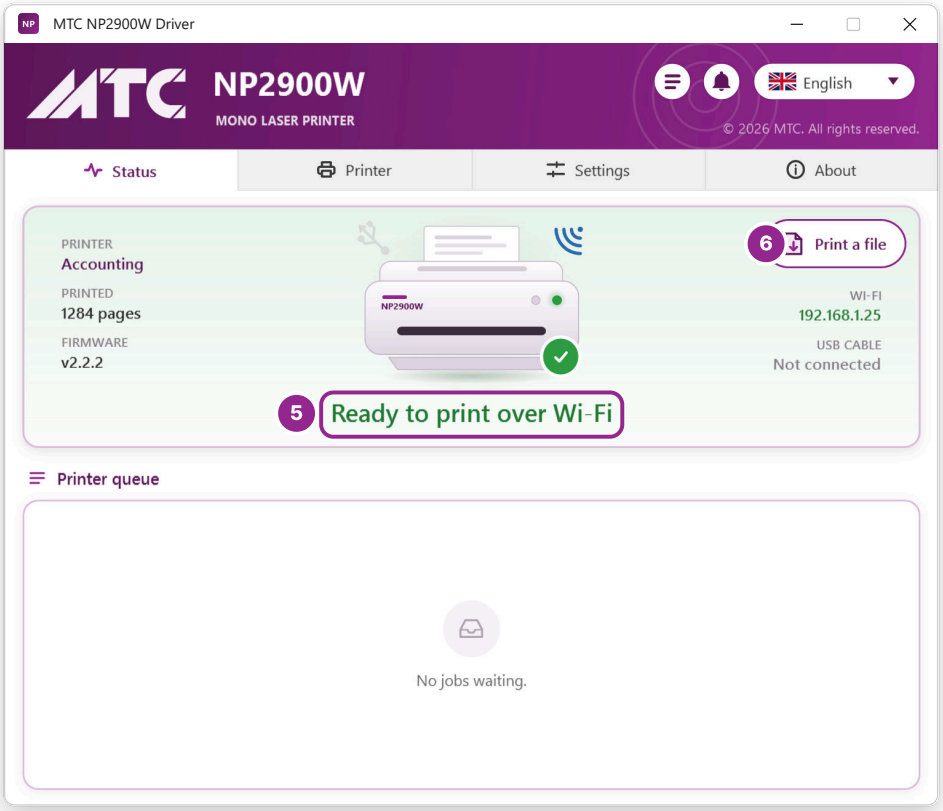


1. Click the language box at the top right.
2. Choose your language.



3 Click the **Current printer** box. The app looks for printers on the network.

4 Click your printer's name. Not in the list: see chapter 2; the printer must be on the same Wi-Fi network as the computer.



5 The green line **Ready to print over Wi-Fi**: you can print.

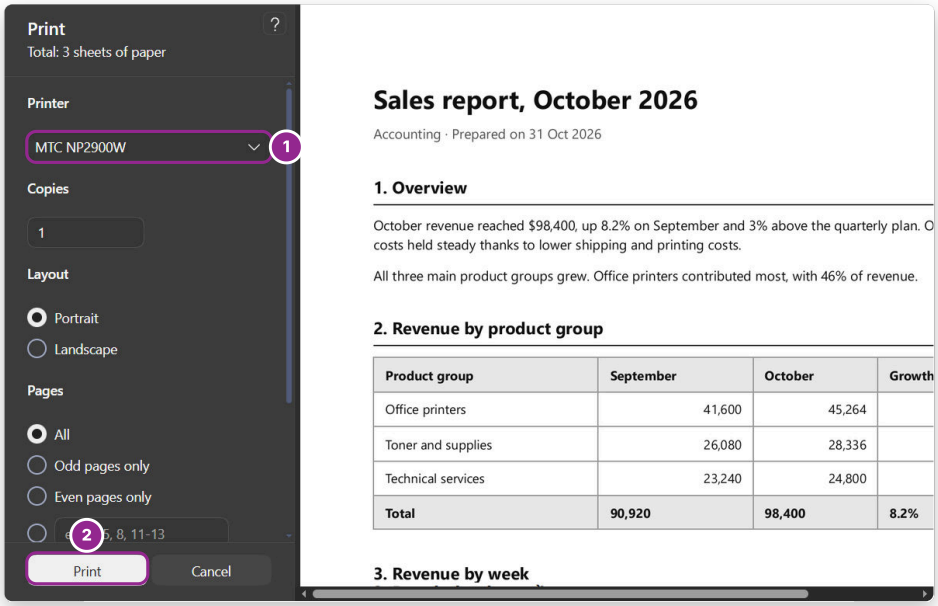
6 **Print a file**: PDF, pictures, Word, Excel, even without Office on the computer (3.5).

TIP

The printer chosen is remembered. From now on, print from any app and choose the printer **MTC NP2900W**.

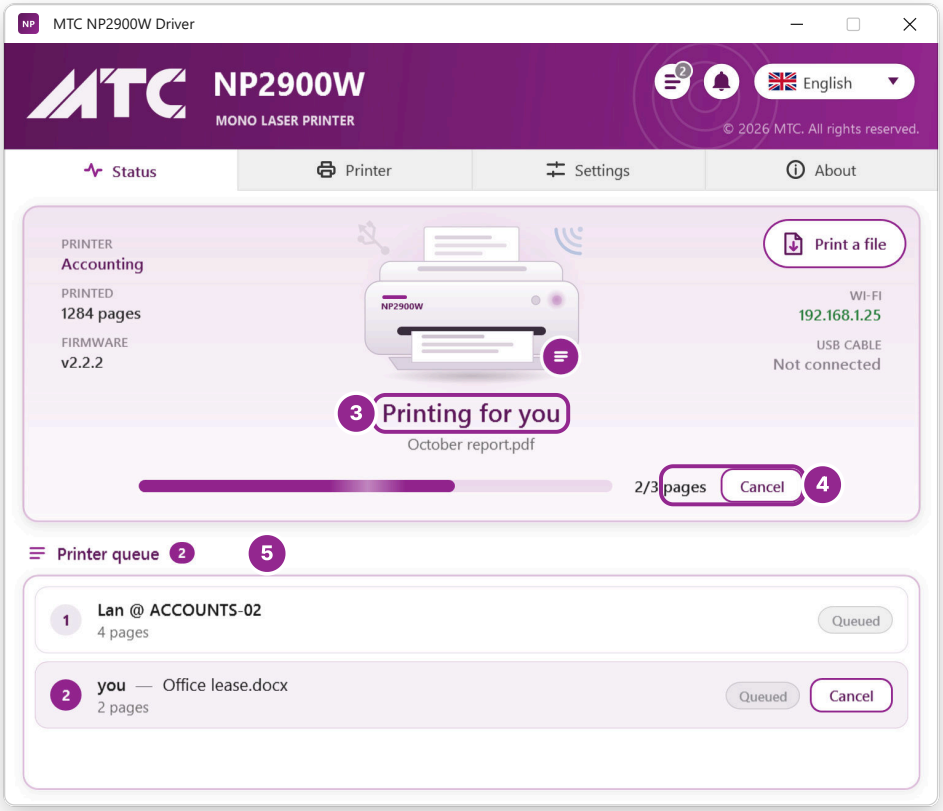
3.4 Printing from Word, Excel, PDF and other apps

Print as usual: press **Ctrl+P**, choose the printer **MTC NP2900W**, click **Print**. Below is Microsoft Edge's print dialog for a PDF; other apps have their own dialog, each with a printer box.



1. Choose the printer **MTC NP2900W**.
2. Click **Print**.

The **MTC NP2900W Driver** window opens by itself and shows where the job is:



3 The printer is printing your document: its name, the page being printed.

4 **Cancel**: stops this print job.

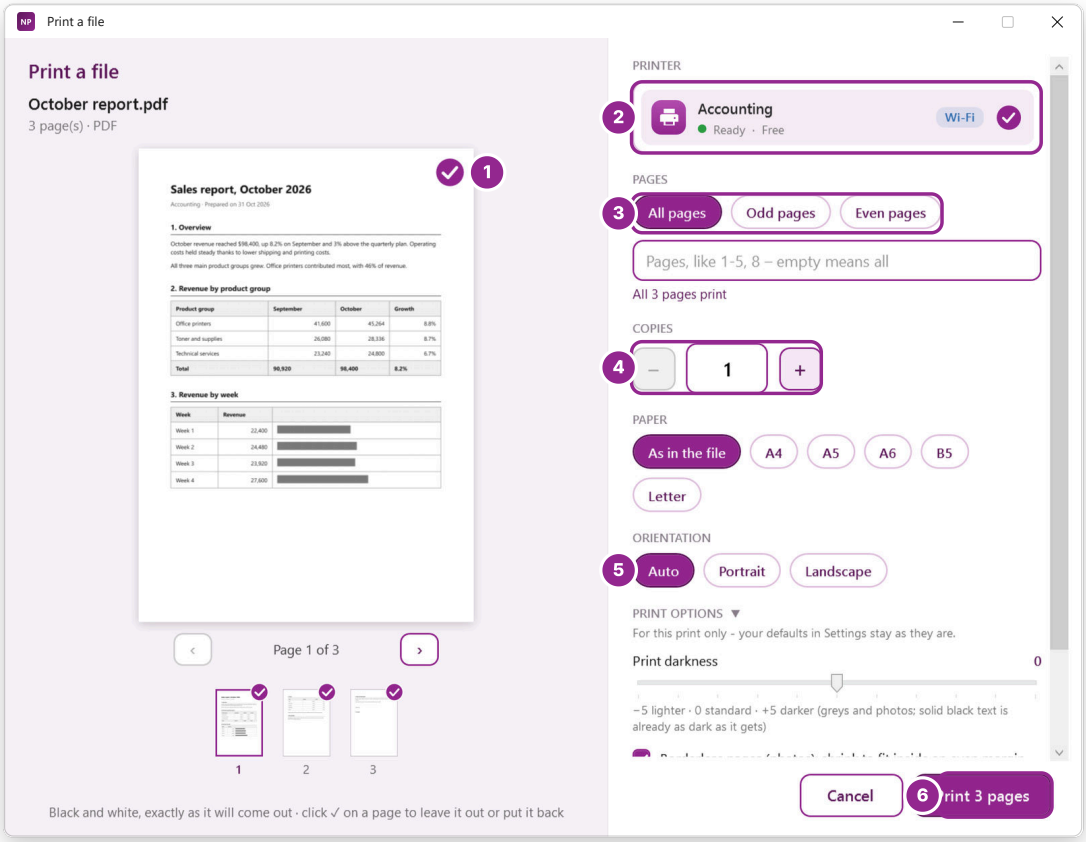
5 **Printer queue**: the jobs waiting, yours and those of others using the printer.

TIP

When several computers and phones print at once, the printer queues the jobs and prints them in turn; none is lost.

3.5 Print a file: PDF, pictures, Word, Excel

Click **Print a file** on the **Status** tab and choose the file. PDF, pictures, Word and Excel print even without Office on the computer.

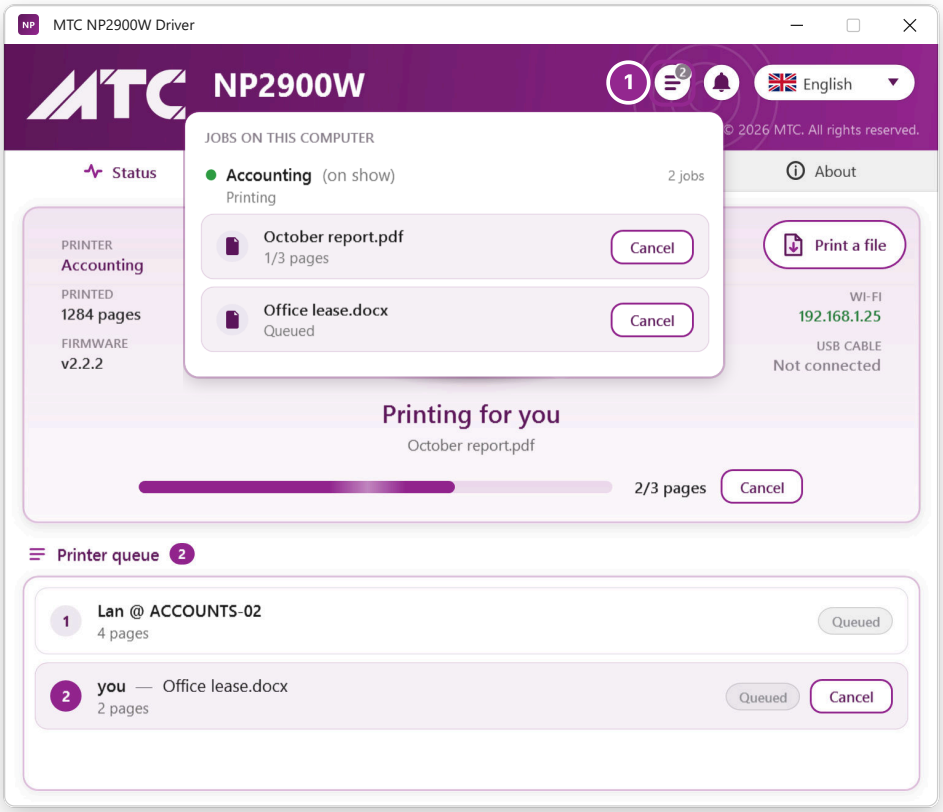


1. A black-and-white preview, just as the paper will come out. Click the ✓ on a page to leave it out or keep it.
2. The printer. With several printers you can choose more than one to print together.
3. Pages: all, odd, even, or type a range such as **1-5, 8**. Print the odd pages, then the even ones, to print on both sides by hand.
4. Copies, paper size, orientation.
5. **Print options**: darkness, shrinking borderless pages to fit. For this print only.
6. Click **Print**.

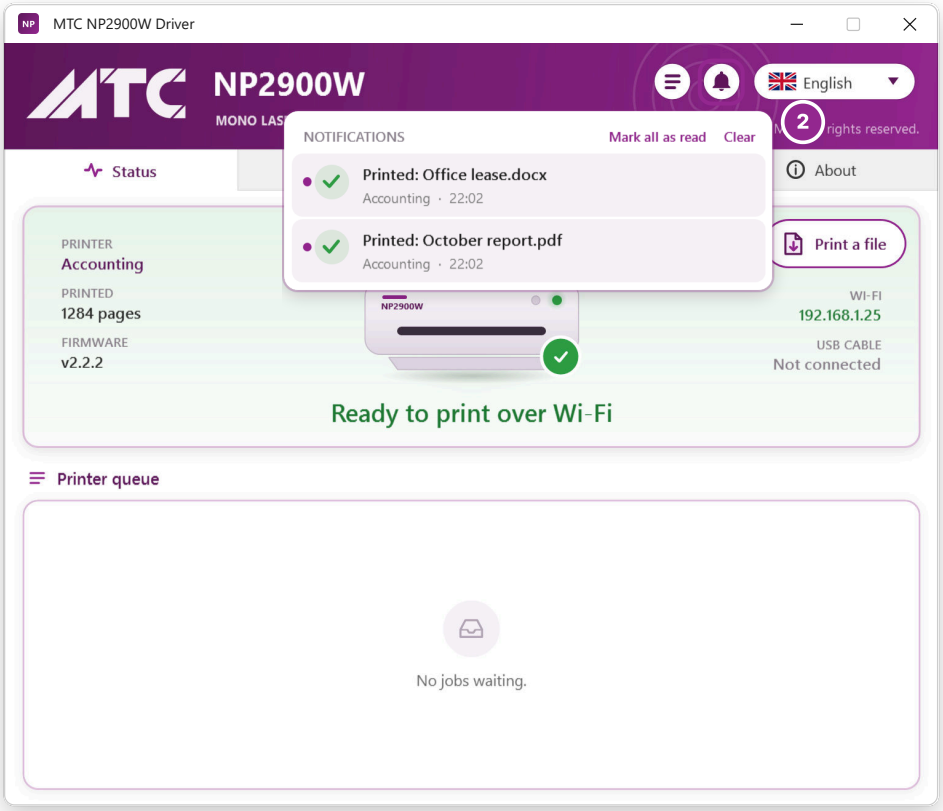
TIP

Word and Excel files are laid out on your own computer and sent nowhere. With Excel you can choose the sheets and fit each one to a page.

3.6 Following jobs and notifications



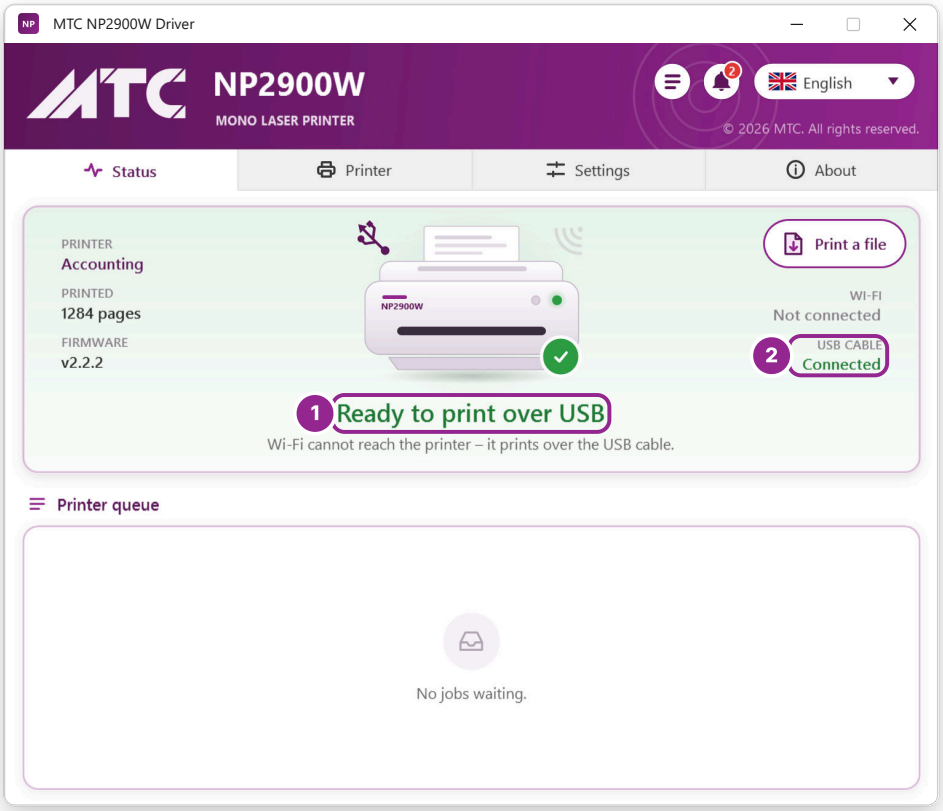
1 ☰: this computer's unfinished jobs, by printer. Each one can be cancelled.



2 **Bell**: printed, out of paper, paper jam... A purple dot marks an unread notification.

3.7 Printing over USB

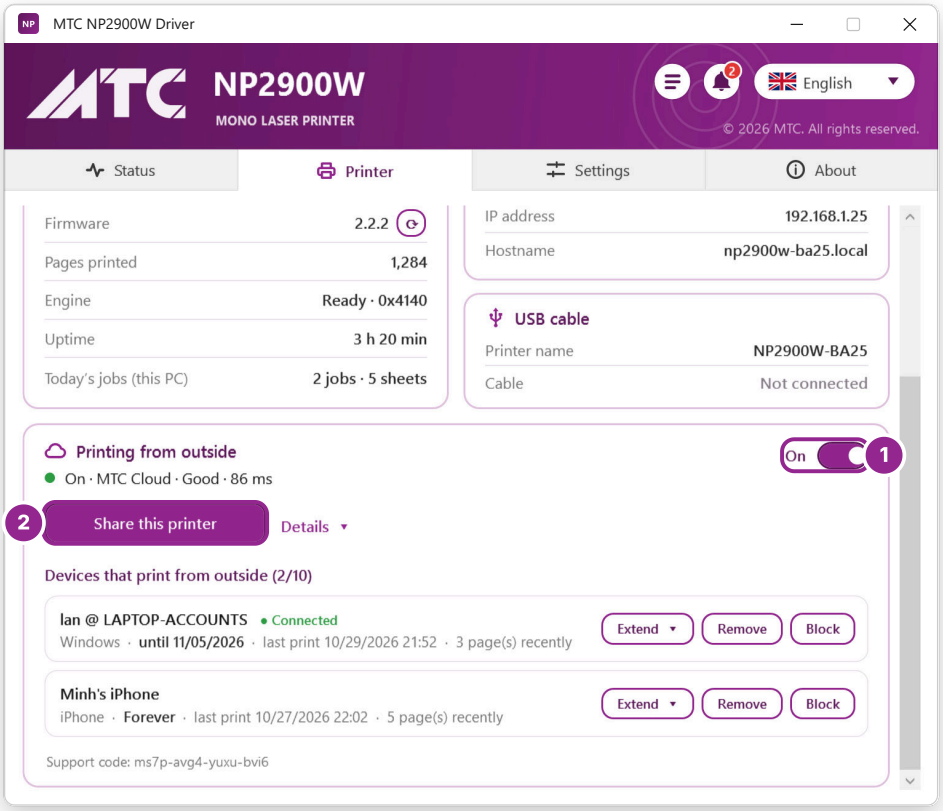
Computer not on the printer's network, or no Wi-Fi: connect the USB cable that came with the printer to the computer. There is nothing else to install: the app sends the jobs over the cable.



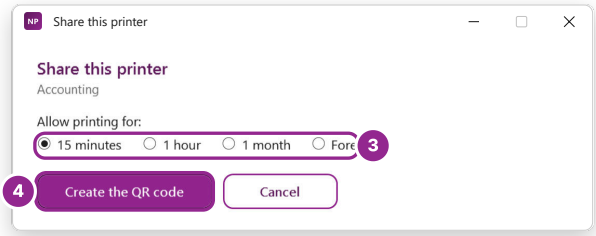
1. **Ready to print over USB**: you can print.
2. **USB cable: Connected**.

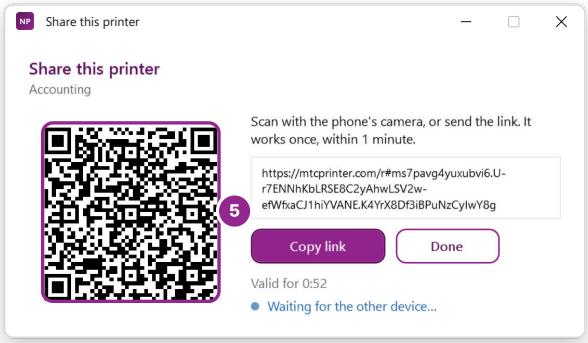
3.8 Printing from outside

Let computers and phones elsewhere print to this printer through MTC Cloud. On a computer on the printer's network, open the **Printer** tab and scroll down to **Printing from outside**:



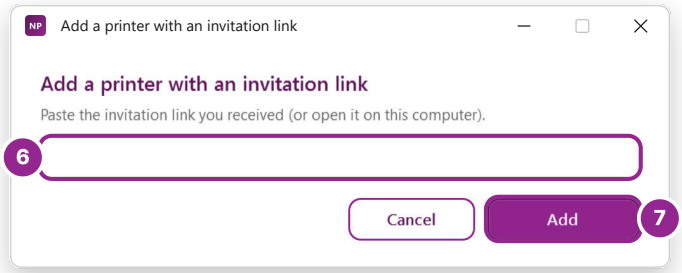
1. Turn on **Printing from outside**.
2. Click **Share this printer**.





3. Choose how long they may print: 15 minutes, 1 hour, 1 month or forever.
4. Click **Create the QR code**.
5. The other person scans the code with a phone camera, or you send them the link. The code works once, within 1 minute.

On a Windows computer elsewhere with the MTC NP2900W Driver: just open the invitation link. Or click the **Current printer** box → **Add a printer with an invitation link**, paste the link and click **Add**.

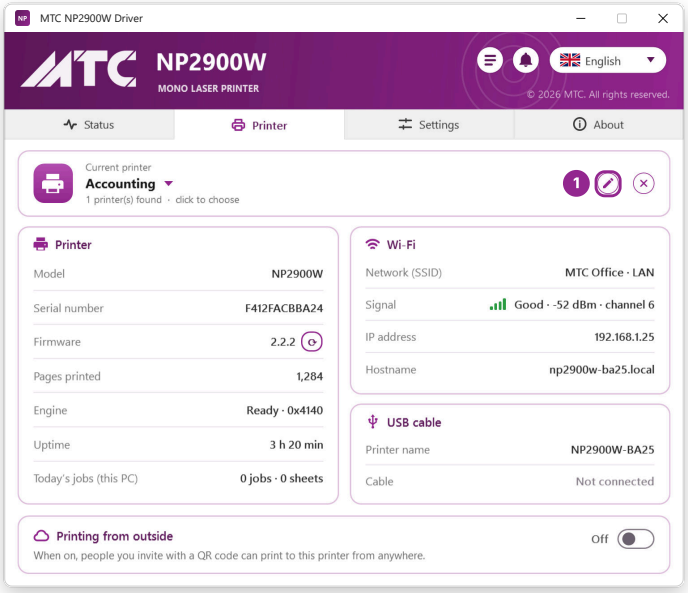


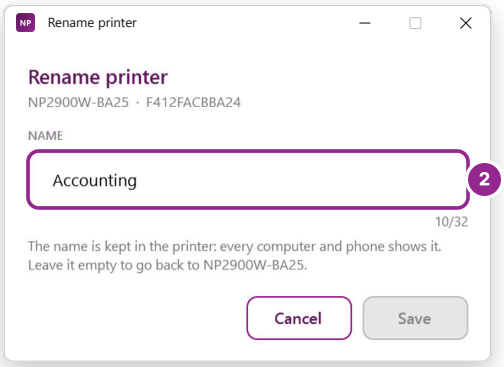
6. Paste the invitation link.
7. Click **Add**.

TIP

A printer takes up to 10 devices printing from outside. In the list **Devices that print from outside** you extend, remove or block each one.

3.9 Rename printer

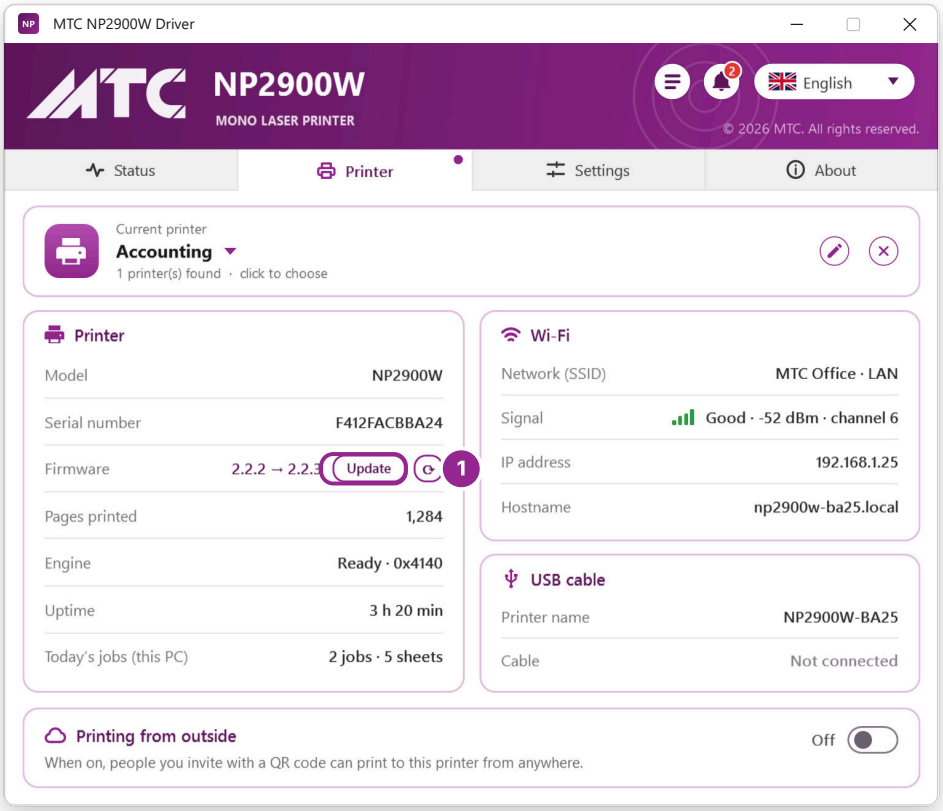




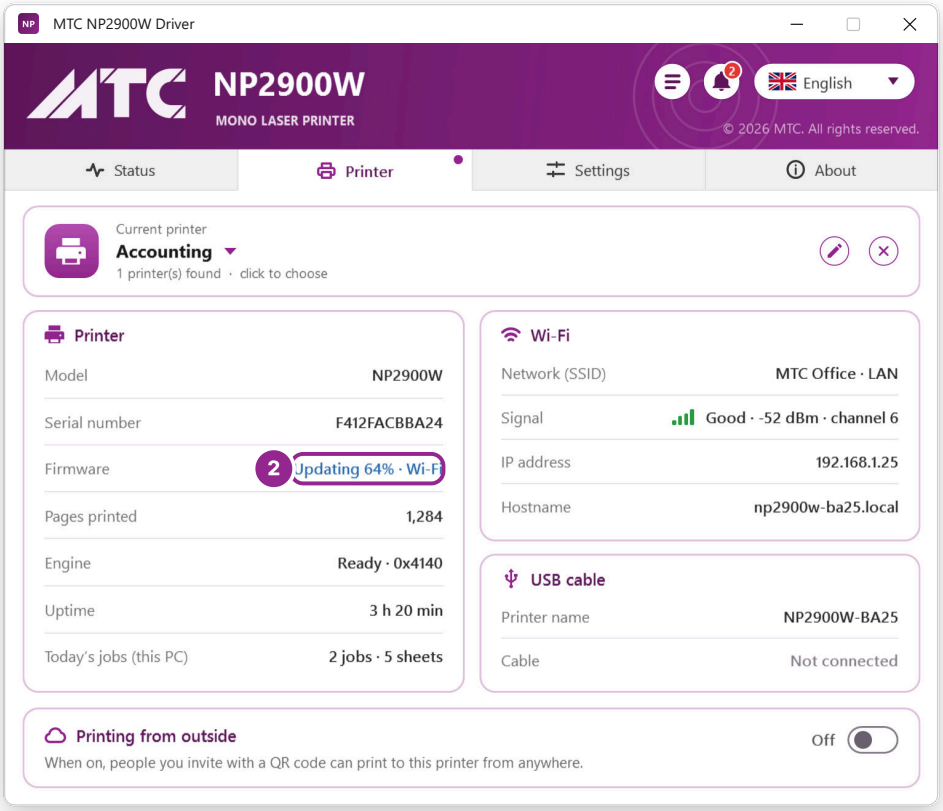
1. On the **Printer** tab, click the pencil.
2. Type the new name, up to 32 characters, and click **Save**. The name is kept in the printer: every computer and phone sees it.

3.10 Updating the printer's software

When there is a new version, the **Printer** tab has a purple dot and the **Firmware** line shows the new version number.



1 Click **Update**.

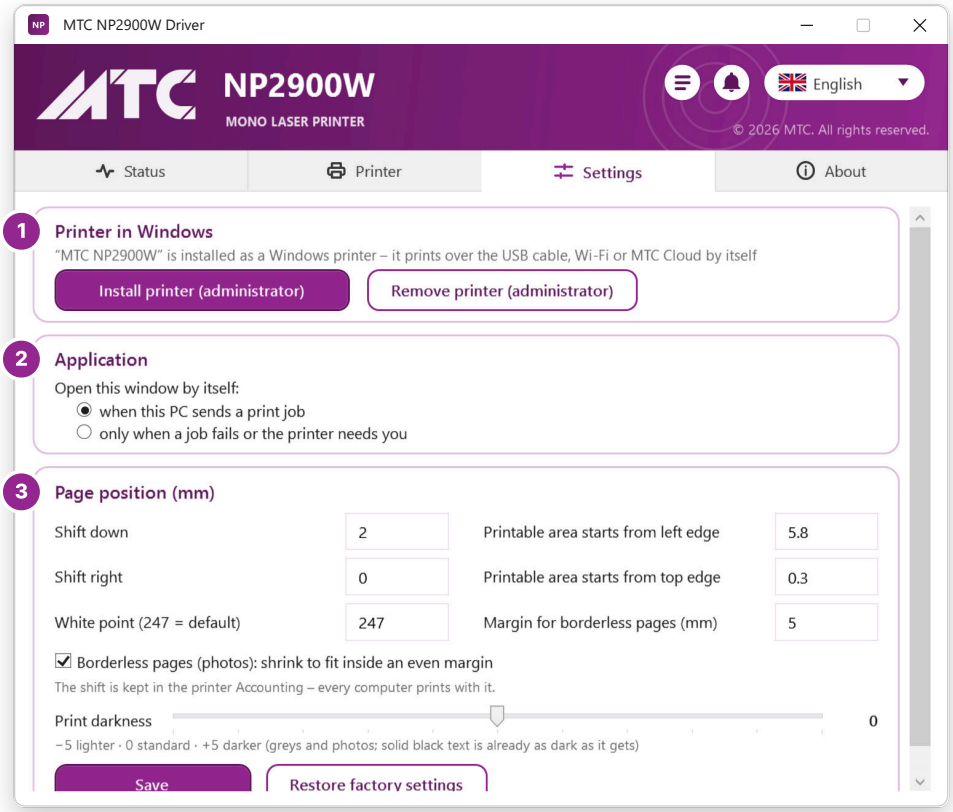


2 The app downloads the new version and sends it to the printer over Wi-Fi or the USB cable; then the printer restarts by itself.

NOTE

Do not turn the printer off while it updates. The MTC NP2900W Driver app updates itself when there is a new version.

3.11 Settings



1. **Printer in Windows**: reinstall or remove the printer "MTC NP2900W" from Windows.
2. **Open this window by itself**: every time you print, or only when something goes wrong.
3. **Page position** and **Print darkness**: adjust them when prints are off-centre or too light.

4

macOS

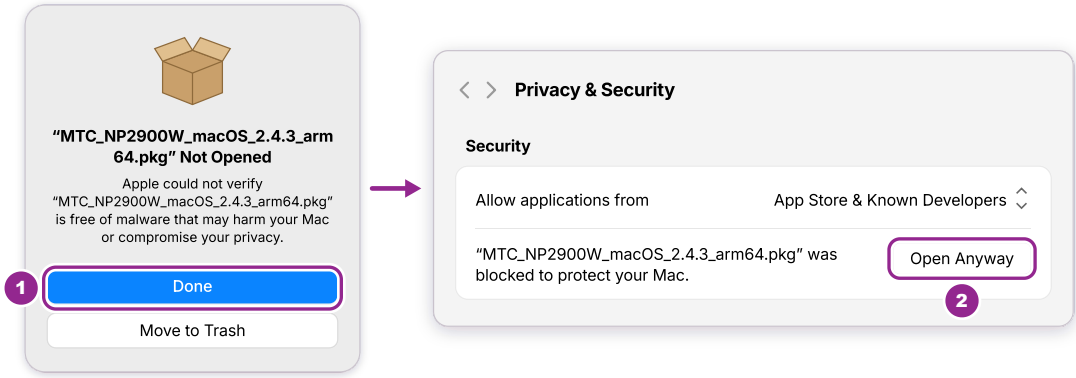
The MTC NP2900W app for Macs with macOS 13 or later, Apple silicon or Intel.

4.1 Download the installer

Open **mtcprinter.com** → **Products** → **NP2900W** → the **Drivers & updates** tab and click **Download** on the macOS line: a Mac with Apple silicon (M1, M2…) takes the **arm64** version, an Intel Mac the **x86_64** one. To see which: Apple menu → **About This Mac**. The file is named like **MTC_NP2900W_macOS_2.4.3_arm64.pkg** and is in the **Downloads** folder.

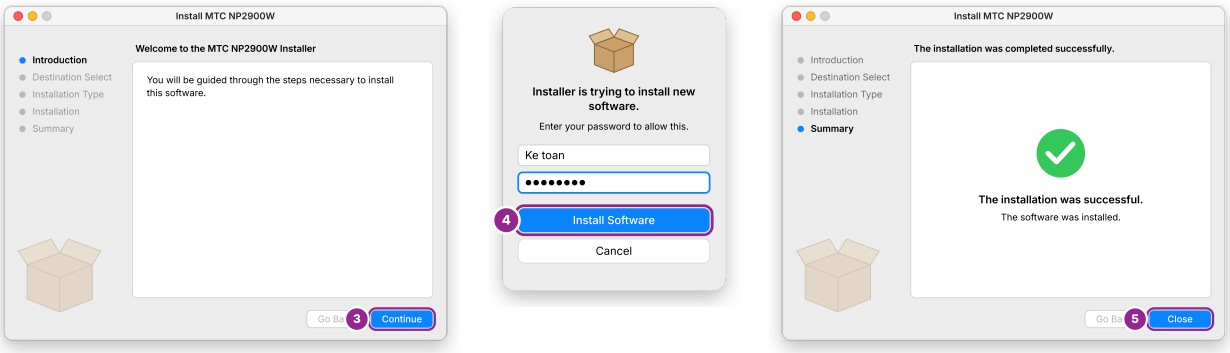
4.2 Install

Open the downloaded file. The installer is not notarised by Apple, so macOS stops it the first time:



1. Click **Done**.
2. Open **System Settings** → **Privacy & Security**, scroll down and click **Open Anyway**. Enter your Mac's password, then click **Open Anyway** again.

The installer opens:



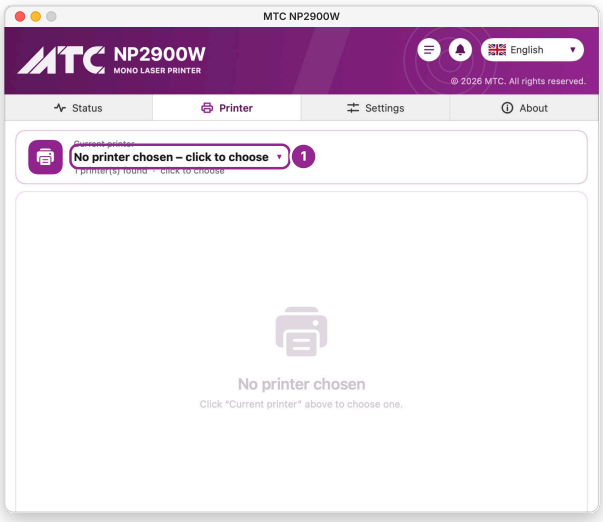
3. Click **Continue**, then **Install**.

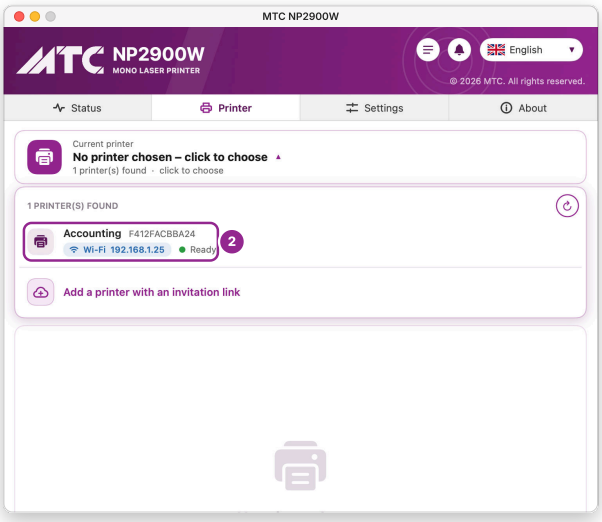
4. Enter your Mac's password and click **Install Software**.
5. When it is done, click **Close**.

> TIP
>
> The installer adds the printer **MTC NP2900W** to macOS and opens the app. The app lives in the menu bar (top right of the screen) and starts with the Mac: click its icon → **Open** to show its window.

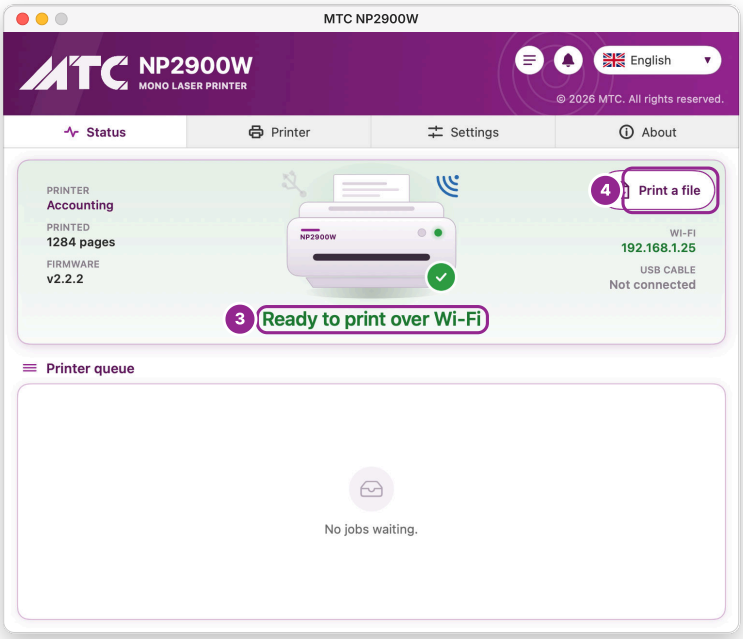
4.3 First start: choose the printer

The app speaks your Mac's language; to change it, click the language button at the top right. The first time, go to the **Printer** tab:





1. Click the **Current printer** box.
2. Click your printer's name. No printer: the Mac must be on the printer's Wi-Fi network, or connect the USB cable (4.7).

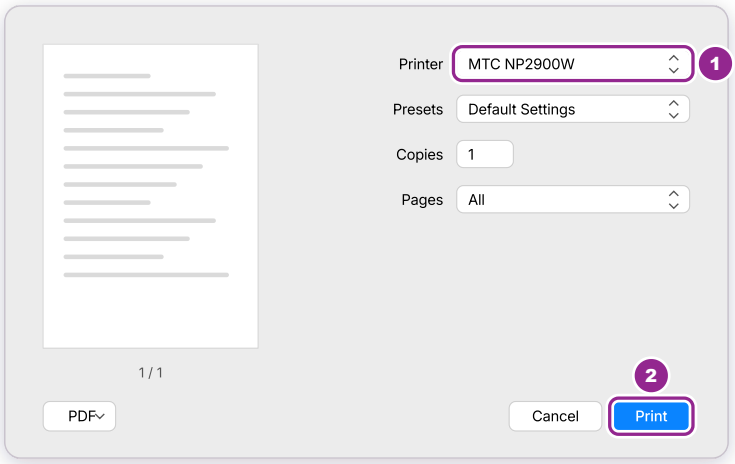


3 **Ready to print over Wi-Fi**: you can print.

4 **Print a file** (4.5).

4.4 Printing from other apps

Print as usual: press **⌘P** (or **File** → **Print**), choose the printer **MTC NP2900W**, click **Print**.

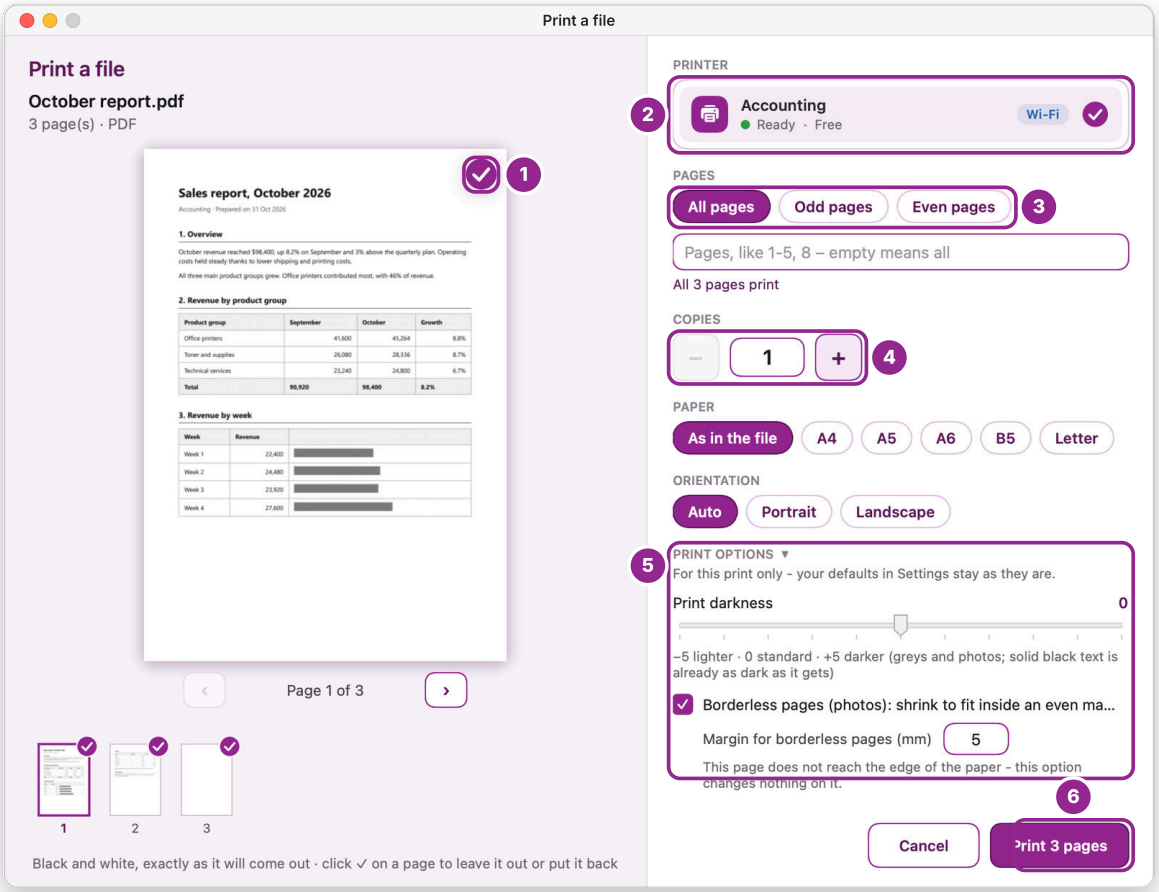


1 Choose the printer **MTC NP2900W**.

2 Click **Print**.

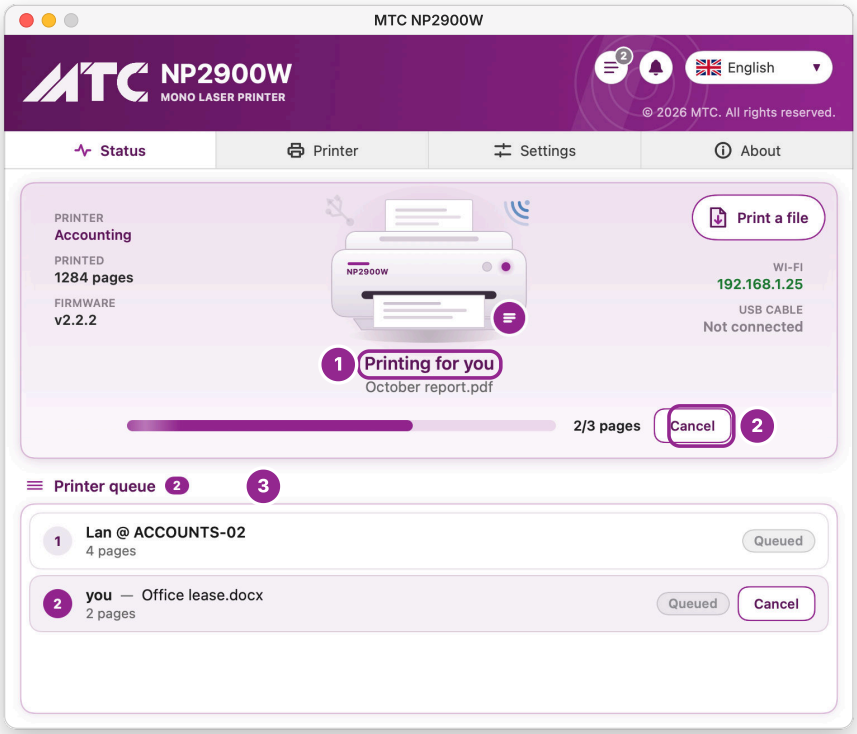
4.5 Print a file: PDF, pictures, Word, Excel

Click **Print a file** on the **Status** tab (or the menu bar icon → **Print a file…**) and choose the file:

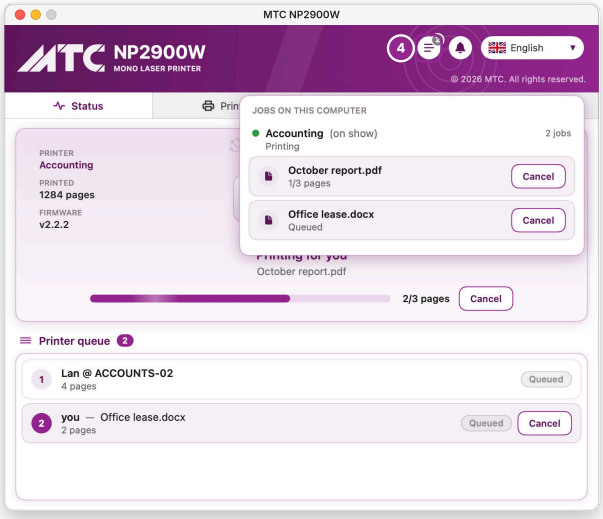


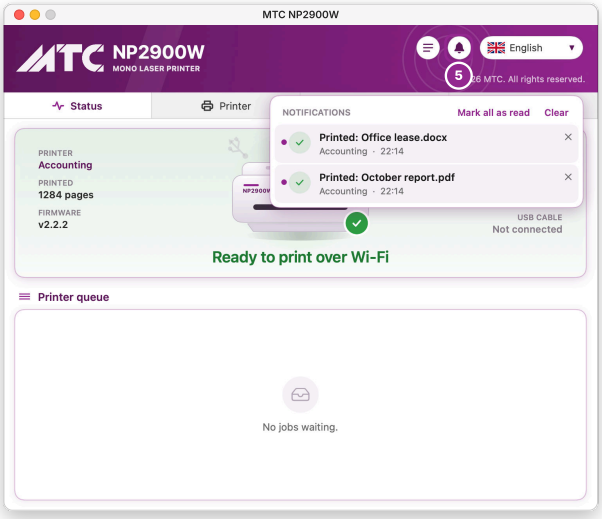
1. A black-and-white preview, just as the paper will come out. Click the ✓ on a page to leave it out or keep it.
2. The printer. With several printers you can choose more than one.
3. All pages, odd, even, or type a range.
4. Copies; below them, paper size and orientation.
5. **Print options**: darkness, shrinking borderless pages to fit. For this print only.
6. Click **Print**.

4.6 Following jobs and notifications



1. The printer is printing your document.
2. **Cancel**: stops this print job.
3. **Printer queue**: the jobs waiting, yours and others'.





4. ≡: this Mac's unfinished jobs.
5. **Bell**: printed, out of paper, paper jam...

TIP

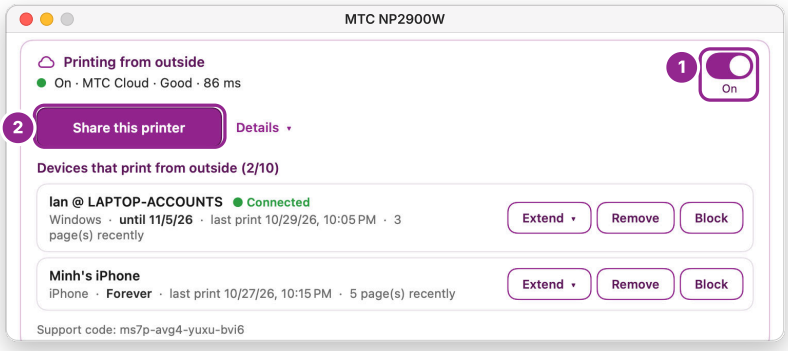
When this Mac prints, the window opens by itself so you can follow the job, and hides when it is done. You can change this on the **Settings** tab.

4.7 Printing over USB

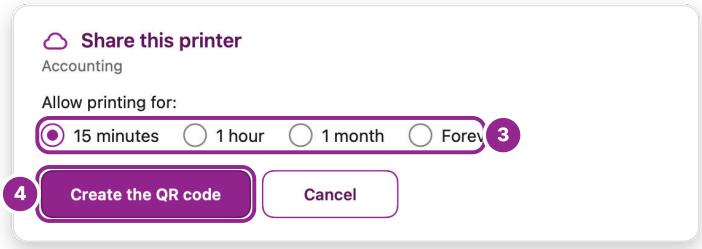
Mac not on the printer's network, or no Wi-Fi: connect the USB cable that came with the printer to the Mac. There is nothing else to install: the printer **MTC NP2900W** prints over the cable, and the **Status** tab shows **Ready to print over USB** and **USB cable: Connected**.

4.8 Printing from outside

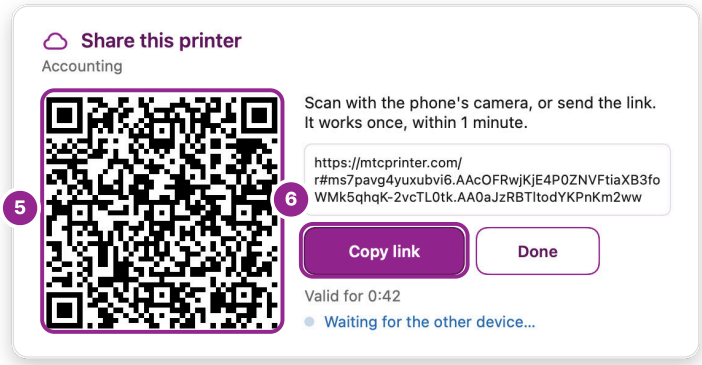
On a Mac on the printer's network: the **Printer** tab, scroll down to **Printing from outside**.



1. Turn on **Printing from outside**.
2. Click **Share this printer**.



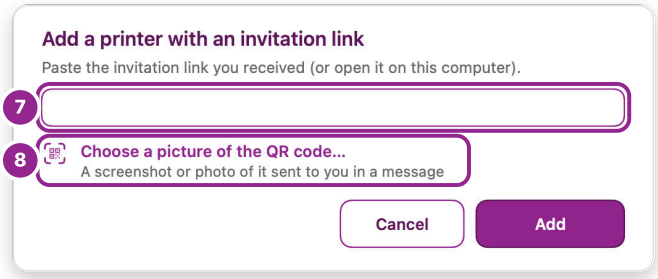
3. Choose how long they may print.
4. Click **Create the QR code**.



5 The other person scans the code with a phone camera. It works once, within 1 minute.

6 Or click **Copy link** and send the link in a message or an email.

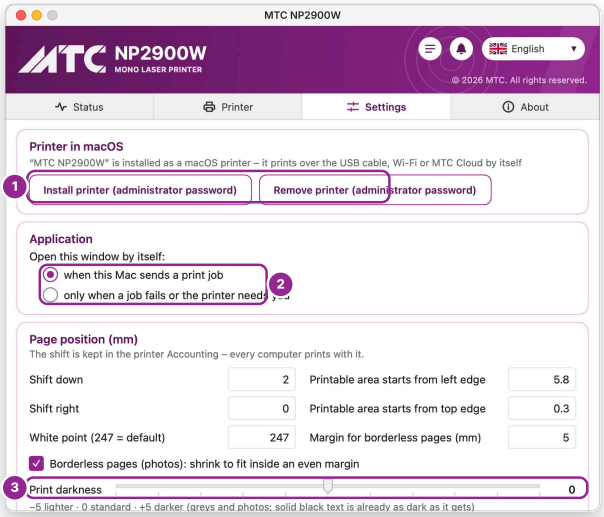
On a Mac elsewhere: open the invitation link and the app offers to add the printer. Or on the **Printer** tab: the **Current printer** box → **Add a printer with an invitation link**:

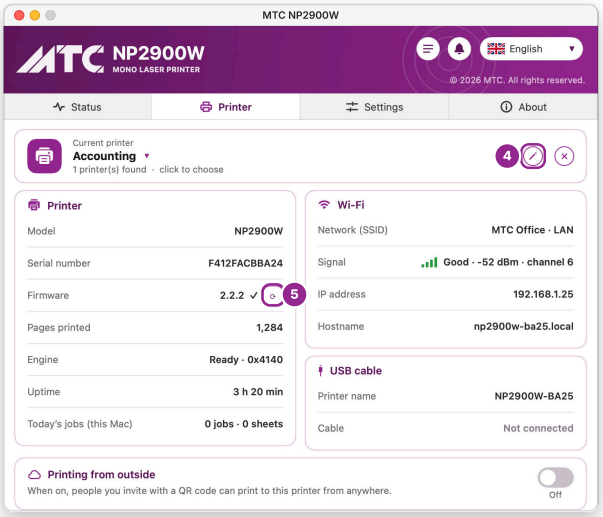


7 Paste the invitation link and click **Add**.

8 Or **Choose a picture of the QR code...** sent to you in a message.

4.9 Settings and updates





1. **Printer in macOS**: reinstall or remove macOS's MTC NP2900W printer (your Mac's password is needed).
2. **Open this window by itself**: every time this Mac prints, or only when a job fails or the printer needs you.
3. **Print darkness**: from −5 (lightest) to +5 (darkest). Click **Save** at the bottom.
4. **Rename printer**: every computer and phone sees the new name.
5. **Check for a new firmware now**. When there is one, the **Printer** tab has a purple dot: click **Update** and do not turn the printer off until it is done.

TIP

The app updates itself when there is a new version, then restarts.

5

Android

The MTC NP2900W app for Android phones and tablets, Android 8.0 or later.

5.1 Get the app

Scan the QR code below with your Android phone, or open **Google Play** and search for **MTC NP2900W**. Pick the app with this icon, developer **Nam Phat Technology Co., Ltd**, and tap **Install**.

NP

MTC NP2900W

Nam Phat Technology Co., Ltd

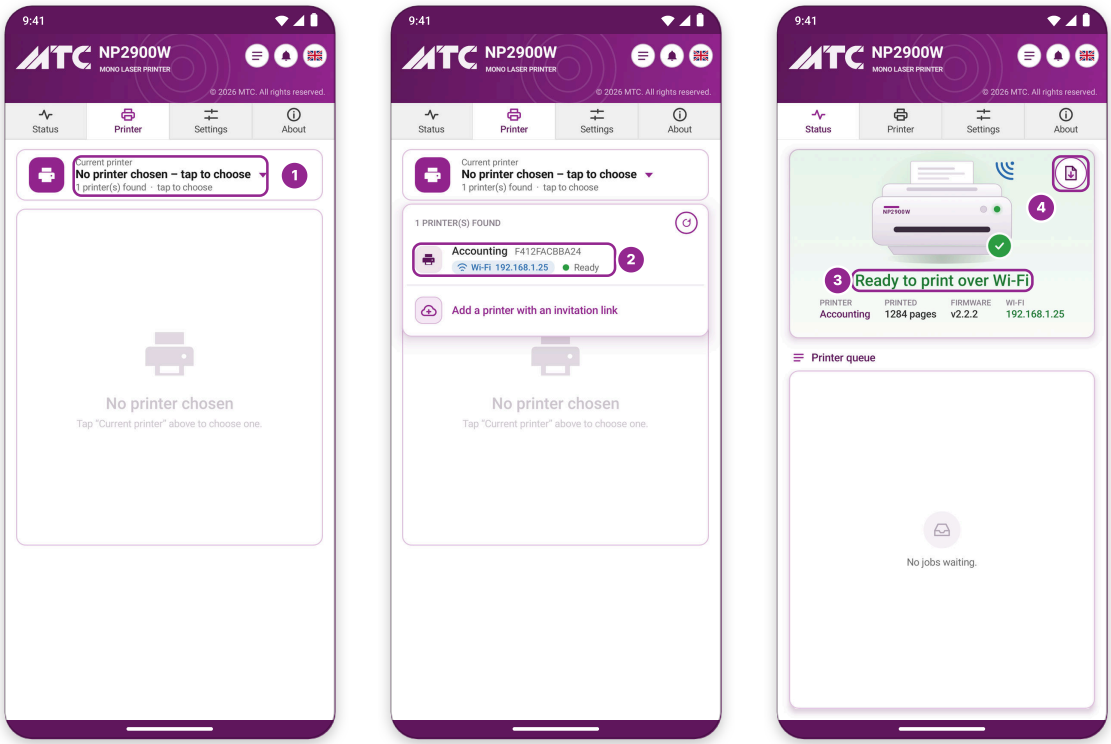
Scan to open on Google Play

TIP

Phone without Google Play: download the installer from **mtcprinter.com → Products → NP2900W**. The first time you install from a browser, Android asks for permission: tap **Settings**, turn on **Allow from this source**, go back and tap **Install**.

5.2 Open the app and choose the printer

The app speaks your phone's language. The first time, tap the **Printer** tab:



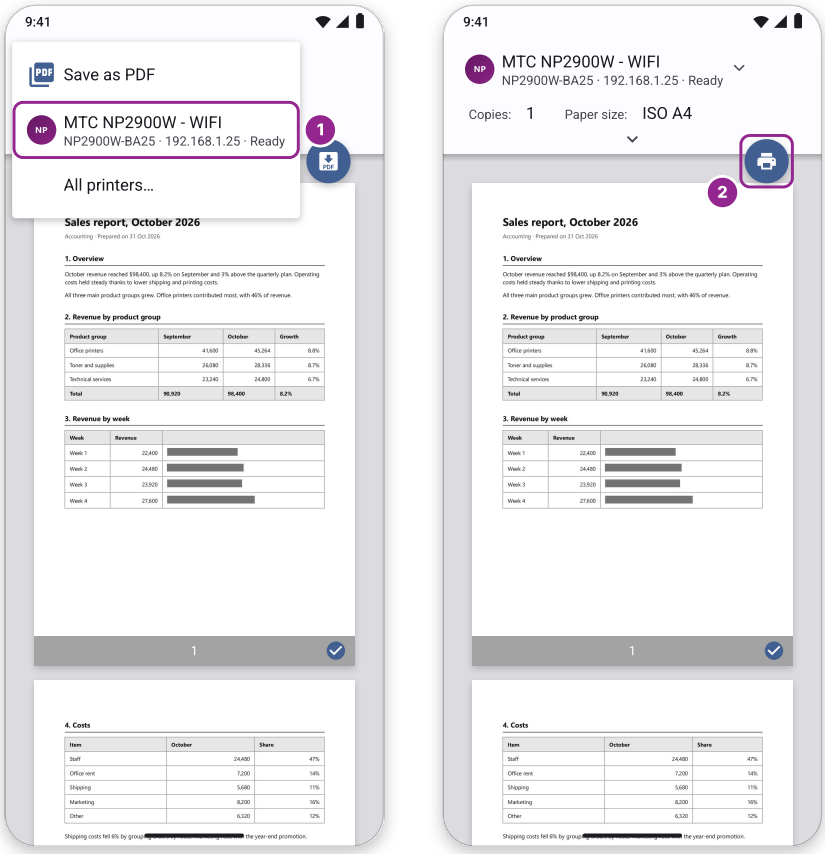
1. Tap the **Current printer** box.
2. Tap your printer's name. No printer: the phone must be on the printer's Wi-Fi network.
3. **Ready to print over Wi-Fi**: you can print.
4. **Print a file** (5.4).

TIP

The first time, the app asks **Show the printer status when you print**: tap **Allow**, then turn on **Display over other apps** so the status screen opens by itself each time you print. You can change this on the **Settings** tab.

5.3 Printing from other apps

In the app showing the document (Chrome, Drive, Gmail...), tap ⋮ → **Print** (or **Share** → **Print**). Android opens its print screen:



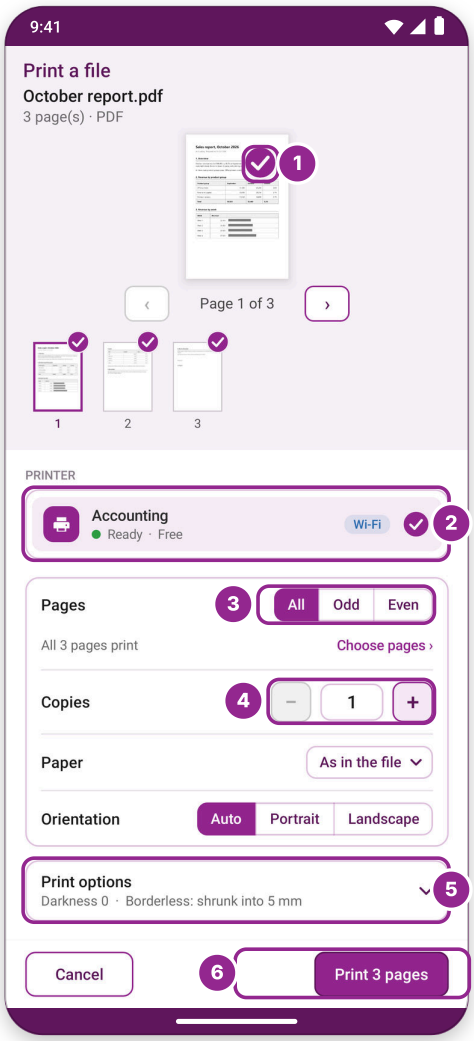
1. Tap the printer box at the top and choose **MTC NP2900W - WIFI**. Not there: tap **All printers...**
2. Change copies or paper size if needed (tap ⌄), then tap the round **Print** button.

TIP

MTC NP2900W - WIFI not in the list: open the app's **Settings** tab. If it says **Print service is off**, tap **Open print settings** and turn on **MTC NP2900W**.

5.4 Print a file: PDF, pictures, Word, Excel

Tap **Print a file** on the **Status** tab and choose a file on the phone. From another app (Gmail, Files…): tap **Share** → **MTC NP2900W**.

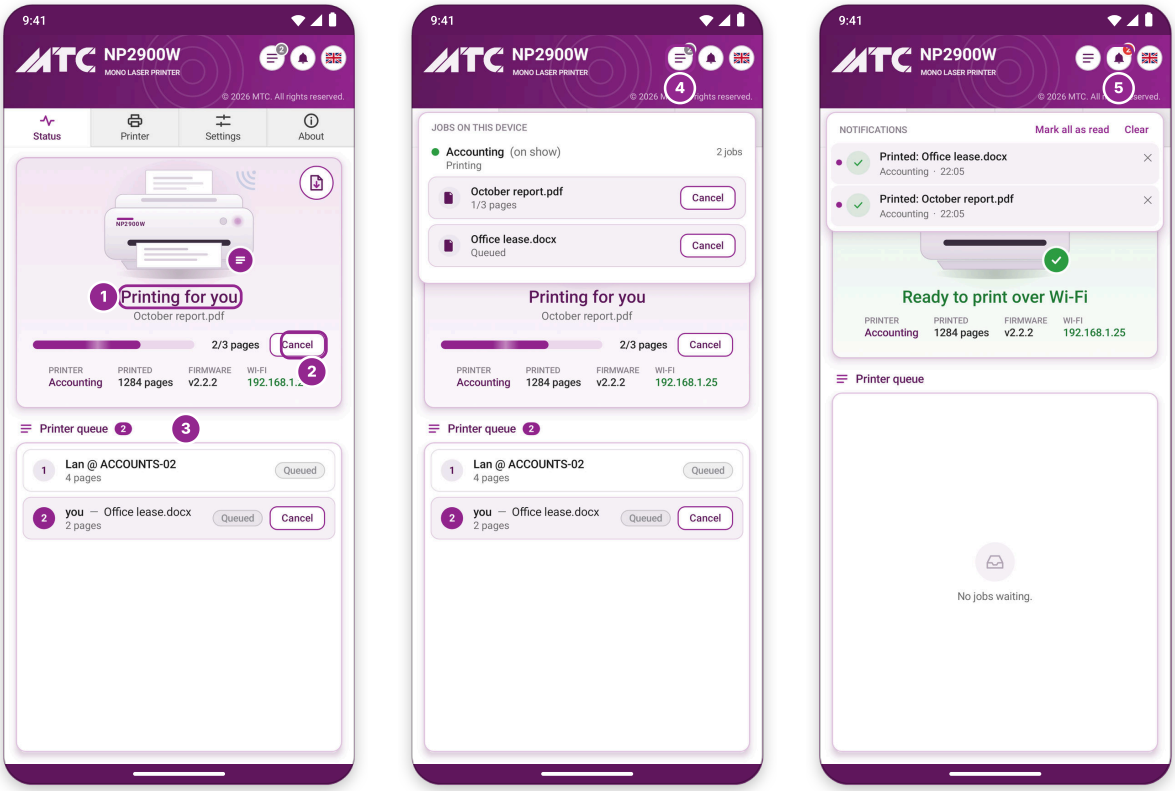


1. A black-and-white preview, just as the paper will come out. Tap the ✓ on a page to leave it out or keep it.
2. The printer. With several printers you can choose more than one.
3. All, odd or even pages, or **Choose pages** to type a range.
4. Copies, paper size, orientation.
5. **Print options**: darkness, shrinking borderless pages to fit. For this print only.
6. Tap **Print**.

TIP

Word and Excel files are laid out on the phone itself and sent nowhere.

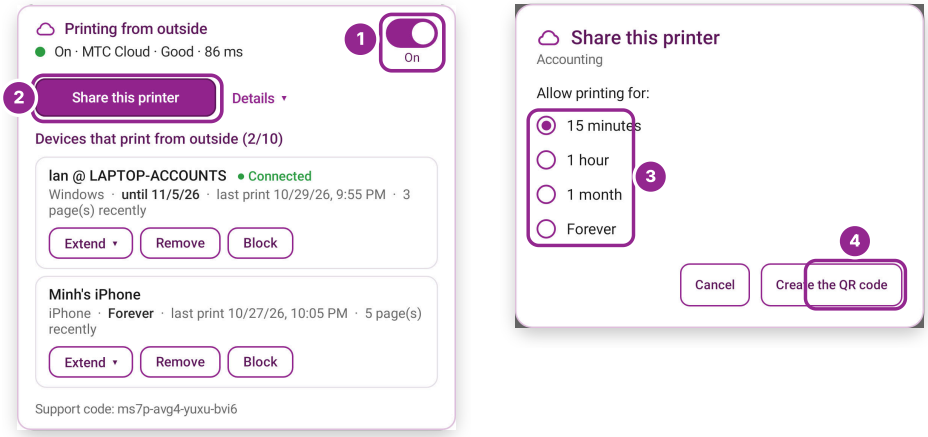
5.5 Following jobs and notifications



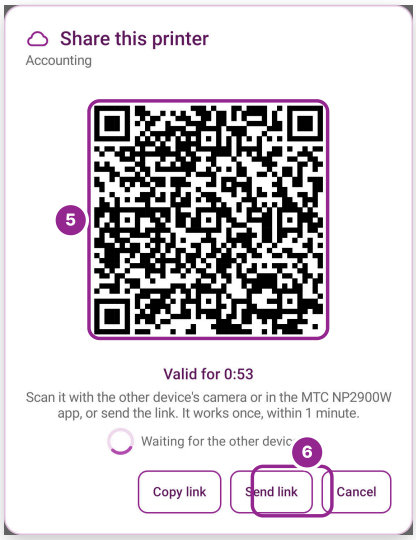
1. The printer is printing your document.
2. **Cancel**: stops this print job.
3. **Printer queue**: the jobs waiting, yours and others'.
4. ≡: this phone's unfinished jobs.
5. **Bell**: printed, out of paper, paper jam...

5.6 Printing from outside

On a phone on the printer's network: the **Printer** tab, scroll down to **Printing from outside**.

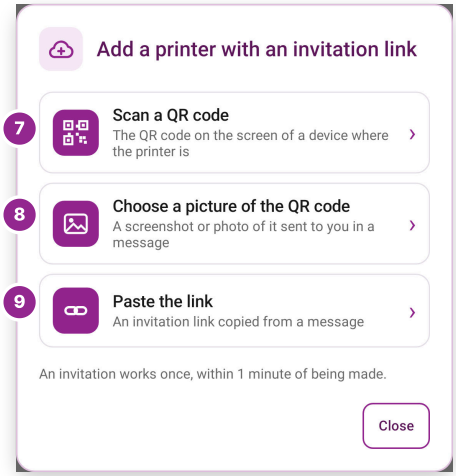


1. Turn on **Printing from outside**.
2. Tap **Share this printer**.
3. Choose how long they may print.
4. Tap **Create the QR code**.



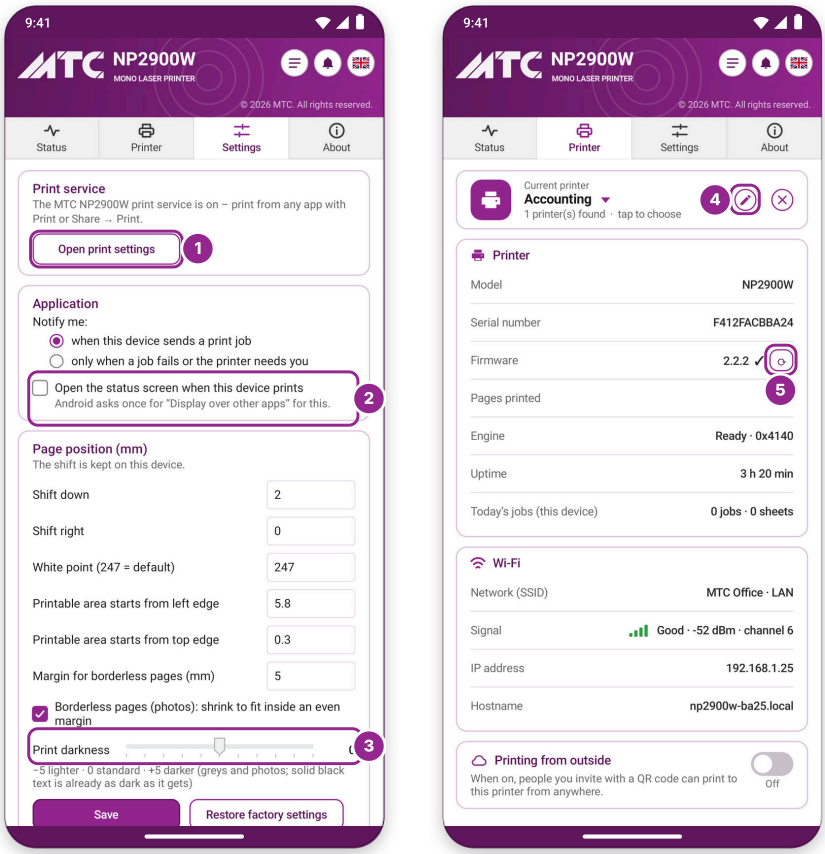
5. The other person scans the code with a phone camera. It works once, within 1 minute.
6. Or tap **Send link** to send it in a message.

On a phone elsewhere: scan the QR code with the camera and tap the link; the app opens and adds the printer. Or in the app: the **Current printer** box → **Add a printer with an invitation link**:



7. Scan the QR code on the screen of a device where the printer is.
8. Choose a picture of the QR code sent to you in a message.
9. Paste an invitation link you copied.

5.7 Settings and updates



1. **Open print settings**: turn on Android's print service for MTC NP2900W (5.3).
2. Open the status screen by itself each time this phone prints.
3. **Print darkness**: from −5 (lightest) to +5 (darkest). Tap **Save** at the bottom.
4. **Rename printer**: every computer and phone sees the new name.
5. **Check for a new firmware now**. When there is one, the **Printer** tab has a purple dot: tap **Update** and keep the app open until it is done.

TIP

When there is a new version, the app shows **Update required**: tap **Update now**. Jobs already printing still finish.

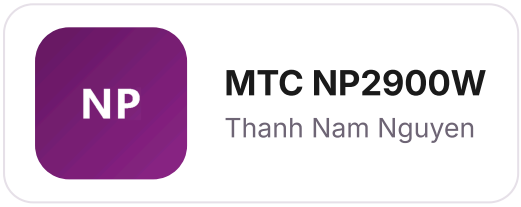
6

iPhone and iPad

The MTC NP2900W app for iPhone and iPad with iOS 16 or later. On an iPad the steps are the same as on an iPhone.

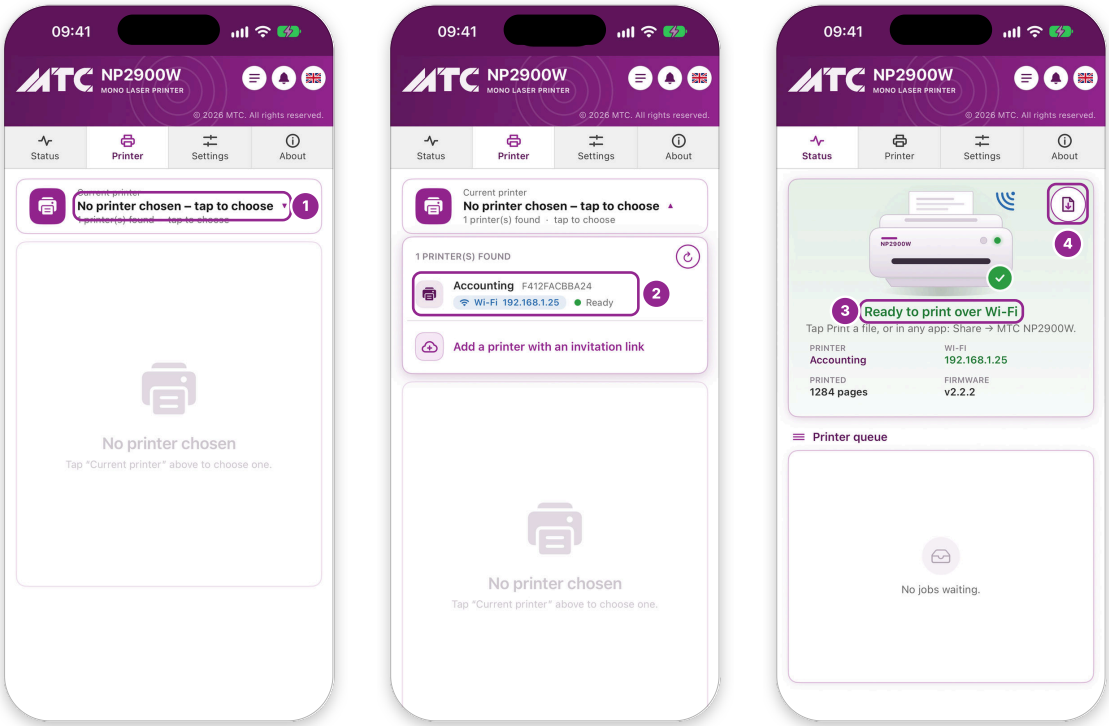
6.1 Get the app

Open the **App Store** and search for **MTC NP2900W**. Pick the app with the icon below, developer **Thanh Nam Nguyen**, and tap **Get**.



6.2 Open the app and choose the printer

The app speaks your iPhone's language. The first time, tap the **Printer** tab:



1. Tap the **Current printer** box.
2. Tap your printer's name. No printer: the iPhone must be on the printer's Wi-Fi network.

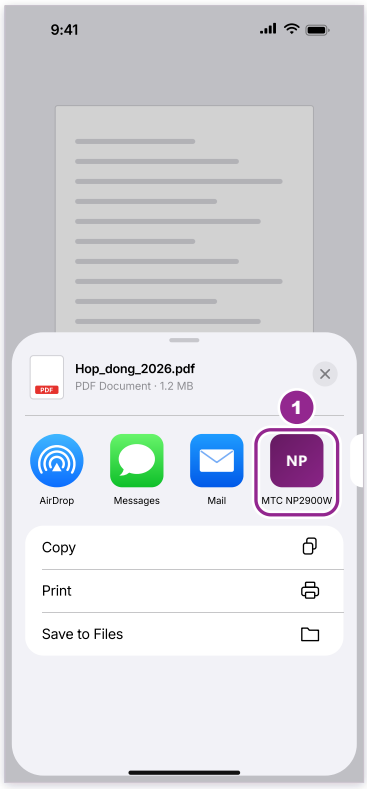
3. **Ready to print over Wi-Fi**: you can print.
4. **Print a file** (6.4).

TIP

The first time, the iPhone asks to **send notifications** and to **find devices on your local network**: tap **Allow** for both. If you tapped Don't Allow: **Settings** → **MTC NP2900W** → turn on **Local Network**.

6.3 Printing from other apps

An iPhone does not let other printers into its own **Print** button. In the app showing the document (Photos, Files, Safari…), tap **Share**, then **MTC NP2900W**:



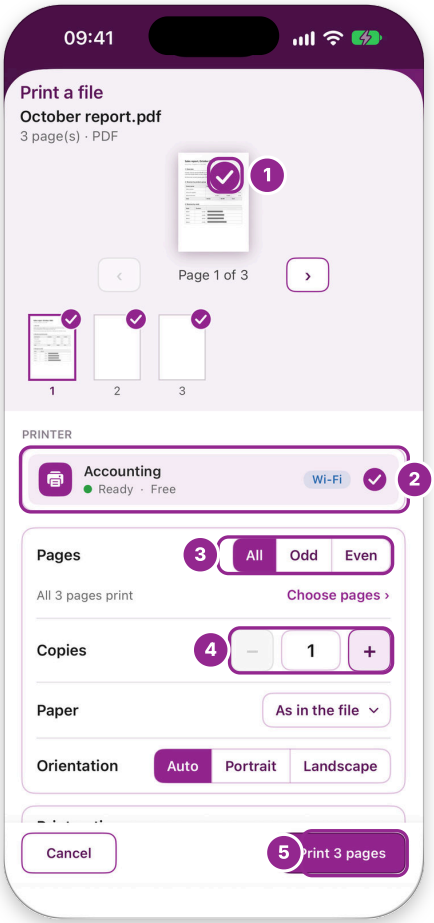
The print screen of 6.4 appears: choose the pages and copies, then tap **Print**. Keep it open until the job has been sent.

TIP

MTC NP2900W not in the row of apps: swipe the row to the left, tap **More** and choose **MTC NP2900W**.

6.4 Print a file: PDF, pictures, Word, Excel

The **Status** tab → **Print a file** → **Files (PDF, photos, Word, Excel)** or **Photos**, then choose the file:

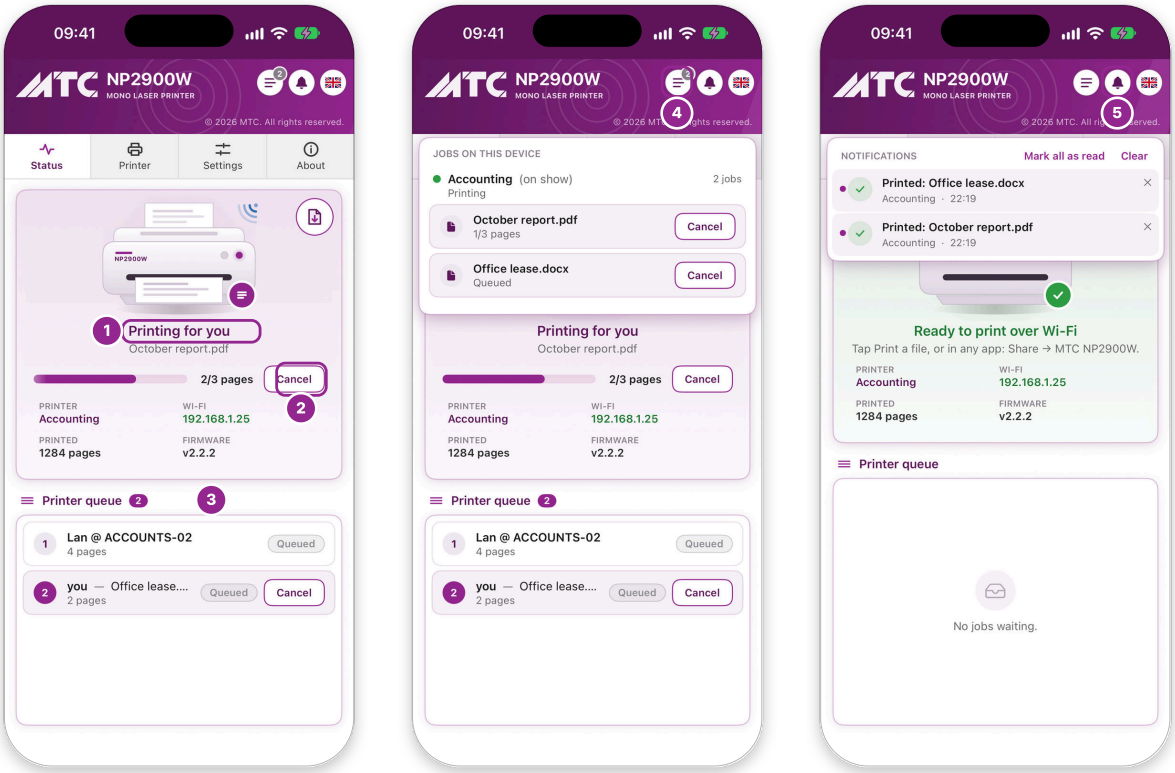


1. A black-and-white preview, just as the paper will come out. Tap the ✓ on a page to leave it out or keep it.
2. The printer. With several printers you can choose more than one.
3. All, odd or even pages, or **Choose pages** to type a range.
4. Copies, paper size, orientation. At the bottom: **Print options** (darkness, shrinking borderless pages to fit) for this print.
5. Tap **Print**.

TIP

Word and Excel files are laid out on the iPhone itself and sent nowhere.

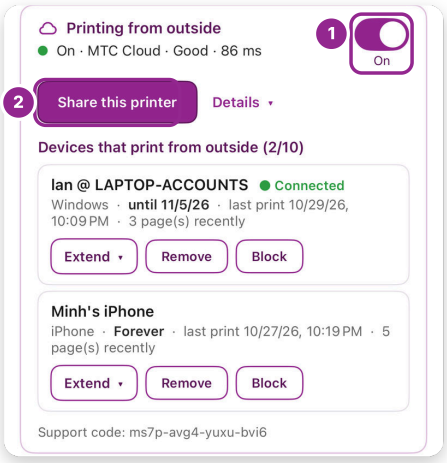
6.5 Following jobs and notifications

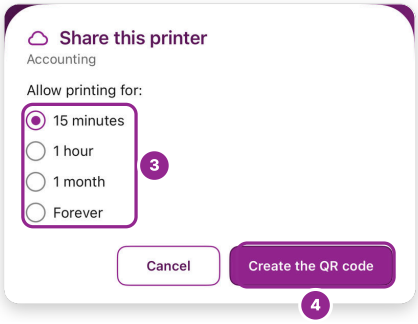


1. The printer is printing your document.
2. **Cancel**: stops this print job.
3. **Printer queue**: the jobs waiting, yours and others'.
4. ≡: this iPhone's unfinished jobs.
5. **Bell**: printed, out of paper, paper jam...

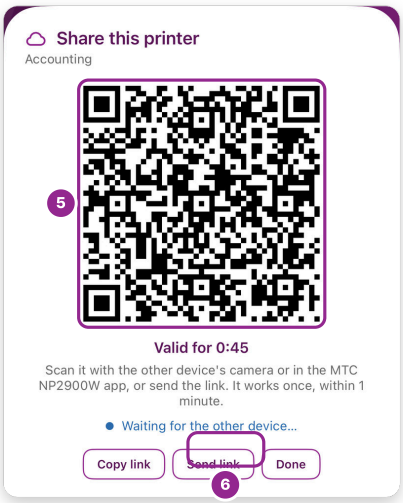
6.6 Printing from outside

On an iPhone on the printer's network: the **Printer** tab, scroll down to **Printing from outside**.



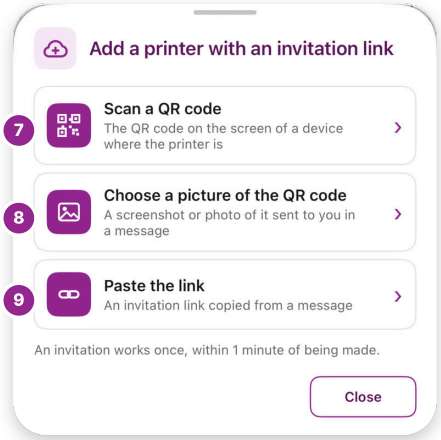


1. Turn on **Printing from outside**.
2. Tap **Share this printer**.
3. Choose how long they may print.
4. Tap **Create the QR code**.



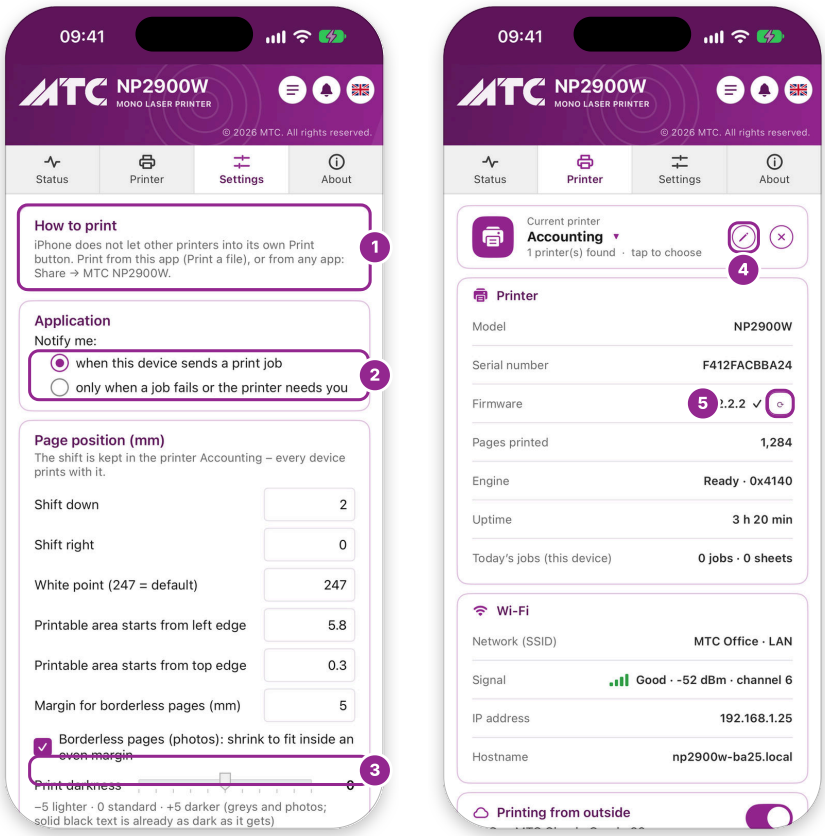
5. The other person scans the code with a phone camera. It works once, within 1 minute.
6. Or tap **Send link** to send it in a message.

On a phone elsewhere: scan the QR code with the Camera and tap the link; the app opens and offers to add the printer. Or in the app: the **Current printer** box → **Add a printer with an invitation link**:



7. Scan the QR code on the screen of a device where the printer is.
8. Choose a picture of the QR code sent to you in a message.
9. Paste an invitation link you copied.

6.7 Settings and updates



1. **How to print**: a reminder of how to print from other apps (6.3).
2. **Notify me**: every time this iPhone prints, or only when a job fails or the printer needs you.
3. **Print darkness**: from −5 (lightest) to +5 (darkest). Tap **Save** at the bottom.
4. **Rename printer**: every computer and phone sees the new name.
5. **Check for a new firmware now**. When there is one, the **Printer** tab has a purple dot: tap **Update** and keep the app open until it is done.

TIP

When there is a new version on the App Store, the app shows **Update required**: tap **Update now** and update it in the App Store.

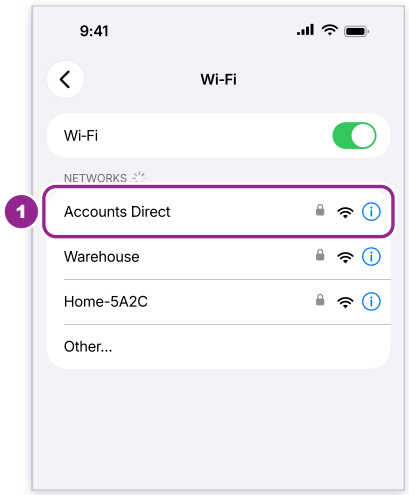
7

Reference and troubleshooting

Printing without the office Wi-Fi, when something goes wrong, more help.

7.1 Printing without the office Wi-Fi

The printer has its own Wi-Fi network for when there is no Wi-Fi router. Its name is the printer's name followed by **Direct**, for example **Accounting Direct** (a printer not yet named: **NP2900W-XXXX Direct**). Password: **1234567890**.



1. On a phone or a computer, go to Wi-Fi, choose that network, type the password, then open the MTC app and print as usual. Up to 4 devices at a time.

7.2 When something goes wrong

- **No NP2900W-XXXX network:** the printer was set up on a Wi-Fi network before (its network is now ... Direct). To set it up again: hold the PAPER key for 8 seconds, then let go.
- **The setup page does not open by itself:** open a browser and go to 192.168.4.1.
- **The green light still blinks slowly after Connect:** wrong Wi-Fi password, or the printer is too far from the router. Do chapter 2 again.
- **The app finds no printer:** the device and the printer must be on the same Wi-Fi network (not a guest network). On an iPhone: Settings → MTC NP2900W → turn on Local Network.
- **New router or Wi-Fi password:** hold the PAPER key for 8 seconds, let go, and do chapter 2 again.
- **Prints too light or too dark:** adjust **Print darkness** in the app's Settings, or in Print options when you print a file.
- **No test page after holding PAPER for 3 seconds, and the red light blinks in groups:** the printer is checking itself. Count the blinks in one group and tell your dealer.

7.3 More help

Get the app

Computer: mtcprinter.com → Products → NP2900W
Phone: search for “MTC NP2900W” on the App Store or Google Play.

FAQ

mtcprinter.com → Products → NP2900W

Warranty

Contact the shop where you bought the printer.

Support

Your dealer, or support@mtcprinter.com. Have the serial number from the label on the back of the printer ready.

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